



Installation Manual

DuraVision® FDF2711W-IP

Color LCD Monitor

Software Version 5.2

Important

Please read this “Installation Manual”, “Instruction Manual”, and “Setup Manual” carefully to familiarize yourself with safe and effective usage.

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- For the latest product information including the “Installation Manual”, refer to our web site :

www.eizoglobal.com

Related Manuals

Setup Manual	Describes precautions and procedures for connecting network cameras and for displaying camera images on the monitor. (Installation and initialization guidance)
Installation Manual (this manual)*1	Describes network camera registration, function settings, and system settings. (Detail settings guidance)
Instruction Manual*1	Describes operation of live image screen menus. (Operation guidance)

*1 The Instruction Manual and Installation Manual for the latest software version used can be obtained from our web site. Select "Manuals" from "Support", enter "FDF2711W-IP" in the "Enter model name" box, and click "Search".

www.eizoglobal.com

Installation of Adobe® Acrobat® Reader® is required.

This product has been adjusted specifically for use in the region to which it was originally shipped. If operated outside this region, the product may not perform as stated in the specifications.

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Chapter 1 Product Overview

This product is a monitor capable of displaying images from a maximum of 32 network cameras*1. This manual describes network camera settings, system settings, and product specifications.

*1 A type of camera which converts images into network signals and transmits the signals.

1-1. Features

● LCD panel

- 27 inch wide-screen
- Supports a resolution of 1920×1080
- Utilizes a wide viewing angle LCD panel
VA LCD panel realizes wide horizontal and vertical viewing angles of 178°.

● Communication with network cameras

- Possible to receive video images from a 4K camera (3840 × 2160 / 30 fps)
- Possible to display video signals from network cameras on a monitor
 - Supports H.264, H.265, and MJPEG compression formats.
 - A maximum of 48 network cameras can be registered.
 - Allows a free layout of video images (1 Screen, 3 Screens, 4 Screens, 9 Screens, 16 Screens, 32 Screens, 8 Screens, and Custom Screen) from multiple network cameras.
 - Supports Unicast and Multicast communication methods.
 - Possible to switch the display position of camera video images while displaying video images.

● Possible to output (duplicate/extended) to other monitors

- Supports FHD (1920 × 1080 / 60 Hz max.)

● Supports multiple types of network cameras

- Compatible with ONVIF Profile S
- Supports camera control using network camera manufacturer specific protocols
(When connecting Panasonic or AXIS network cameras)

● System management

- Possible to register network cameras or set the live image screen using a Web browser
- Possible to save and load settings data
Possible to save or load the setting data onto a computer.

● Security

- Alert display
Possible to display an alert on the live image screen when communication with network cameras is lost.

● Supports secure communication

Utilizes SSL and TLS, which are secure protocols. Communication between network cameras and web pages is encrypted using SSL and HTTPS.

Purchase an Enterprise License to use LDAP authentication.

For details, contact your dealer or local EIZO representative.

- **Support**

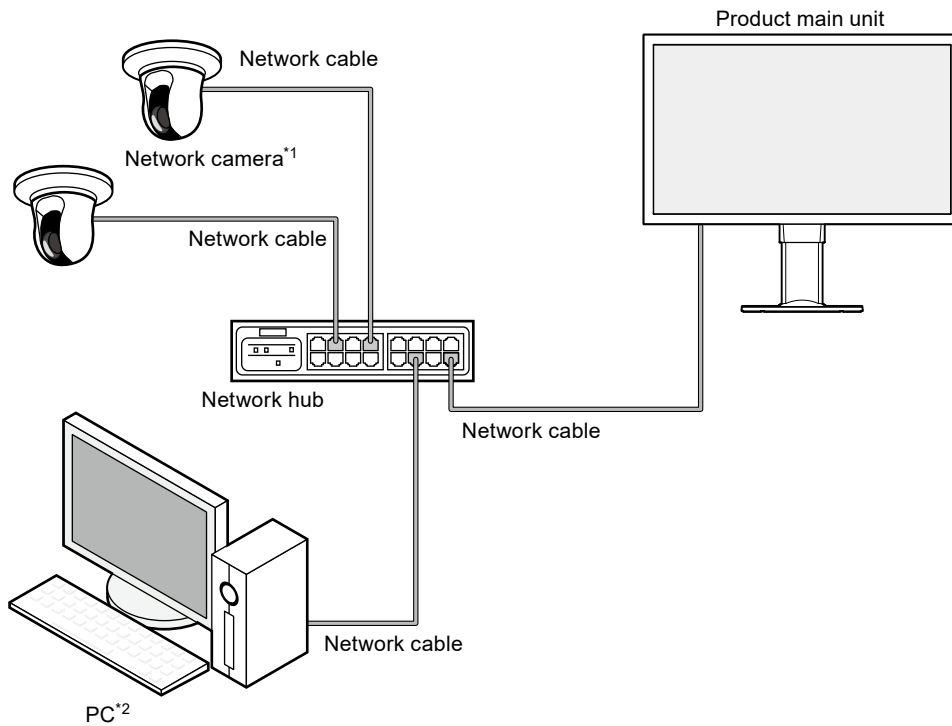
- A 2-year long-term warranty for 24-hour continuous use

- **Operation**

- Operations can be performed by using a keyboard or mouse

1-2. System Configuration

This system can communicate with network cameras, display video on the monitor, and operate cameras.



*1 Up to 48 network cameras can be registered.

*2 When setting the network cameras using a Web browser, use a computer on the same network as this product.

1-3. Compatible Network Cameras

This product supports the following network cameras:

- Panasonic i-pro series network cameras
- AXIS network camera
- ONVIF Profile S compatible network cameras

Attention

- Supported network cameras vary depending on the monitor's software version. Check the software version of the monitor you are using, then check our website (www.eizoglobal.com) for details on supported network cameras. For information on how to check the software version, refer to "2-2. Setting Screen" (page 10).
- For installing and setting the network cameras, refer to the network camera User's Manual.

Note

- To verify the connection of a network camera, the image of the network camera can be accessed by specifying the URI. For details, refer to "4-1. Registering the Network Cameras" (page 35).
-

Chapter 2 Before Configuration

System settings can be made from the screen (application screen) displayed on the monitor, or from the web browser of a computer connected to the same network.

2-1. Logging In to the System

To configure this product, you need to log in to the system.

Login is allowed only when the level of the user accessing the product is "ADMIN".

Log in to the system according to the following procedure.

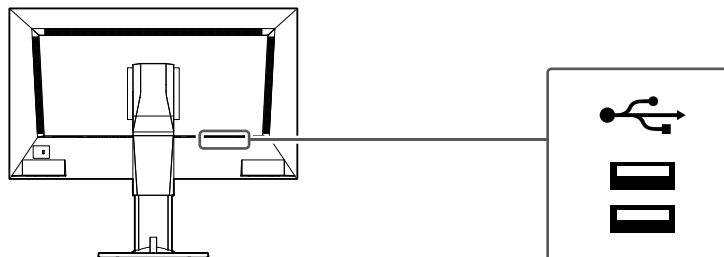
Note

- The following user information is set by default.
 - Username: "admin"
 - Password: "admin"
 - User Level: "ADMIN"
- For information on user settings, refer to "[Chapter 6 Management of the User Account](#)" (page 55).
- It is recommended that you log out after completing the setup, so as to prevent a third party from operating the network camera or altering the settings.
- When the Auto Login settings are configured, it is possible to log in to the system without the username and password. For details, refer to "[6-4. Configuring Auto Login Settings](#)" (page 59).

● Configuring from this product

A USB mouse or USB keyboard is required when operating from the application screen.

Connect a USB mouse or USB keyboard to the USB downstream port of this product.



Note

- Both the USB mouse and USB keyboard can be used.
- For entering characters, refer to "[Entering characters](#)" (page 9).

1. Press on the front of the monitor.

The power indicator lights up blue and the live image screen is displayed.

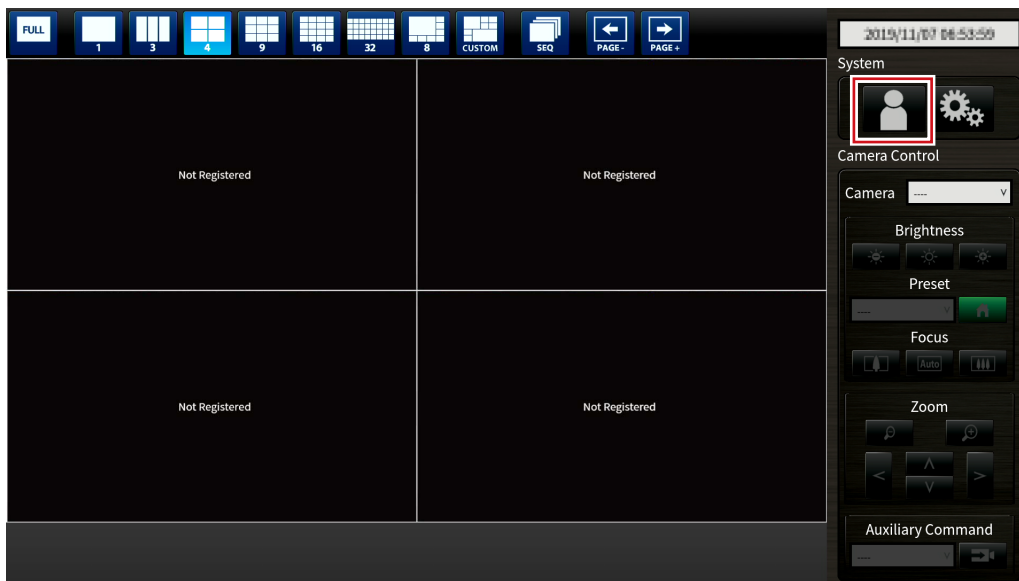
(For information on the live image screen, refer to the "Instruction Manual".)

Note

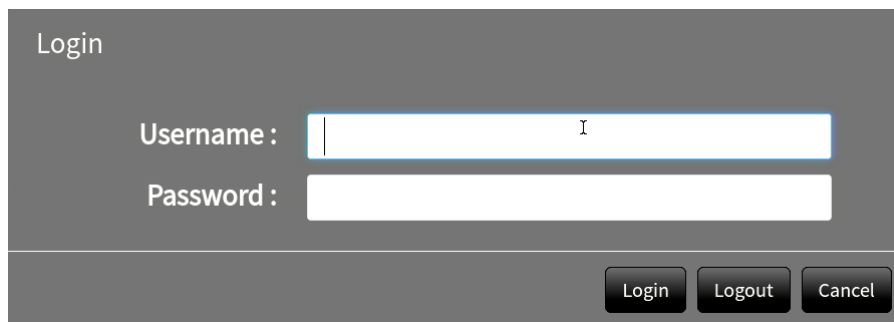
- The power supply is set to "On" by default.

2. Select (Login) under “System”.

The login screen is displayed.



3. Enter “Username : ” and “Password : ”.

A screenshot of a login screen. The title is "Login". There are two input fields: "Username : " and "Password : ". The Username field contains the letter "I". At the bottom right, there are three buttons: "Login", "Logout", and "Cancel".

4. Select “Login”.

The display returns to the live image screen.

5. Select (Settings).

The setting screen is displayed.

Entering characters

- When entering using a USB keyboard
Typed characters are entered in the text box.
- When entering using a USB mouse
Clicking an item that requires characters to be input, such as a text box, will display a software keyboard. When the focus is moved out of the software keyboard, the software keyboard is hidden.



● Configuring from a web browser

Attention

- It is recommended you use Internet Explorer 11 as your web browser.
- When configuring from the web browser, the power supply must be connected to this product.

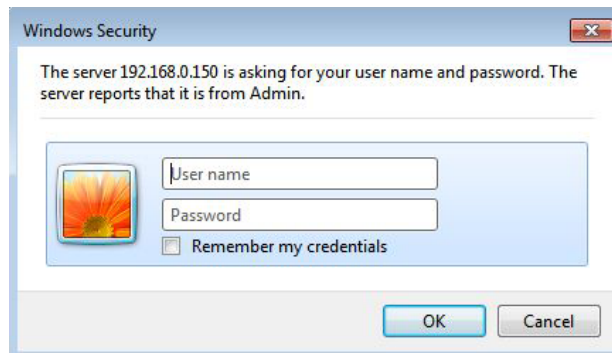
1. Start the web browser of the PC to be used.

2. Enter the following address for access.

Address: http://Address of this product*1

*1 The default address for access is <http://192.168.0.150>.

The login screen is displayed.



3. Enter a username and a password.

4. Select "OK".

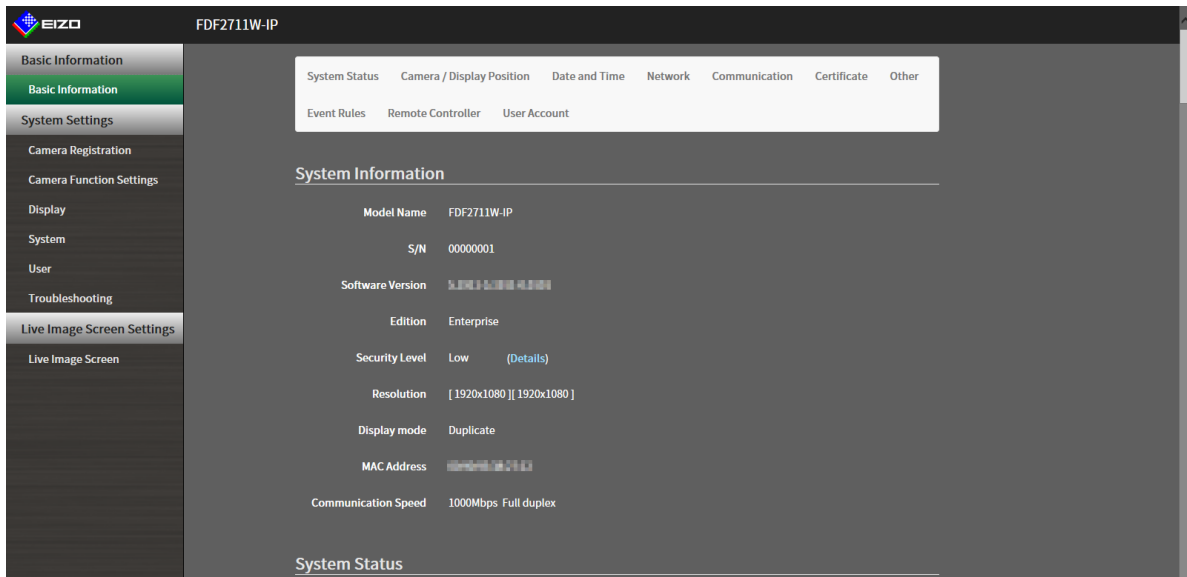
The setting screen is displayed.

Note

- If you are unable to login, try using the following address.
<http://address of this product/index.html>

2-2. Setting Screen

The setting screen is comprised of “Basic Information”, “System Settings”, and “Live Image Screen Settings”.



● Basic Information

Information on various settings of this product is displayed in a list. Clicking on an item tab at the top of the screen will display each setting item.

System Information

Displays the current status.

- Model Name
- S/N
- Software Version
- Edition
- Resolution
- Display mode
- MAC Address
- Communication Speed
- Security Level(Enterprise Edition only)

System Status / Camera / Display Position / Date and Time / Network / Communication / Certificate / Other / Event Rules / Remote Controller / User Account*1

The current setting status is displayed.

*1 Only available for use if the edition is Enterprise.

● System Settings

Various settings such as registration of network cameras and system settings are performed.

● Live Image Screen Settings

Display settings such as changing the live image screen layout are performed.

Chapter 3 System Settings

Perform settings for the date and time of the system, network settings, and maintenance. These operations can be performed from the application screen or from the web browser. This chapter explains the procedure using the web browser. However, except for a few functions, the same functions can be used with either method.

3-1. Performing Network Settings

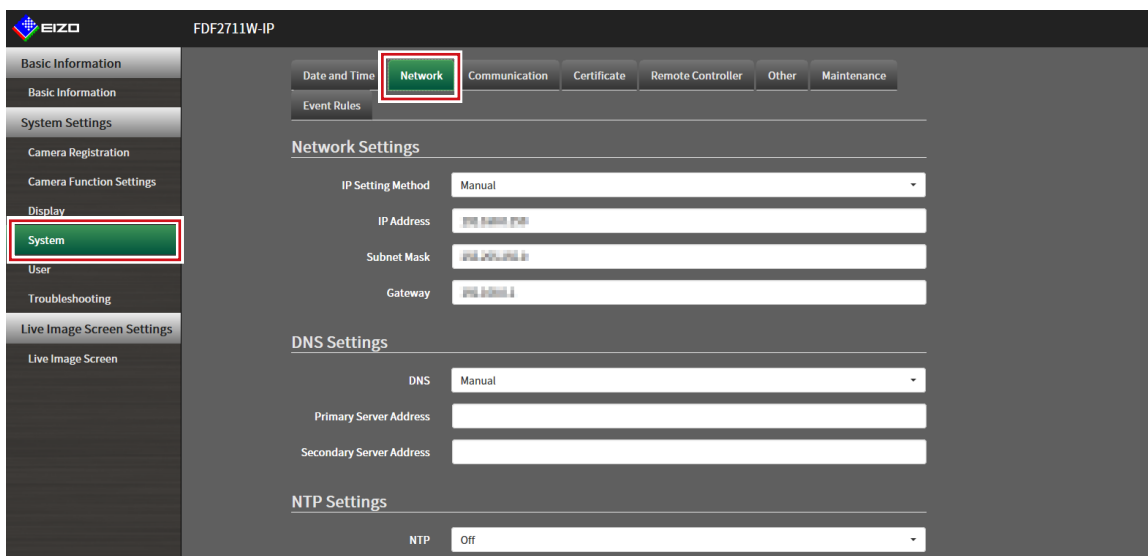
Perform network settings such as IP address, DNS, and NTP.

Attention

- When any one of the IP address settings/IP address/subnet mask/gateway is changed and “Apply” is selected, the warning message “The network settings will be changed.” is displayed. Select “OK”.
- The same warning message is displayed when the IP address is changed from the web browser. Selecting “OK” will display a message requesting reaccess. Access again using the changed IP address.

1. Select “Network” of “System”.

The “Network” screen is displayed.



2. Set the following items.

Network Settings

Item	Detail	Setting range
IP Setting Method	Select "IP Setting Method".	DHCP / Manual
IP Address ^{*1}	When "Manual" is selected under "IP Setting Method", "IP Address", "Subnet Mask", and "Gateway" can be set.	0.0.0.0 to 255.255.255.255
Subnet Mask		
Gateway ^{*2}		
	Attention <ul style="list-style-type: none">• Avoid duplicate IP addresses for devices on the same network.• If multiple units of this product are connected on the same network, their IP addresses should be changed.	

*1 The initial address is "192.168.0.150".

*2 If the environment does not include a gateway, it is not necessary to set "Gateway". Either leave it as default setting or set "0.0.0.0".

DNS Settings

Item	Detail	Setting range
DNS	(Only when "Manual" is selected under "IP Setting Method" of "Network Settings") Set "DNS".	Auto / Manual
Primary Server Address	When "Manual" is selected under "DNS", set "Primary Server Address" and "Secondary Server Address".	0.0.0.0 to 255.255.255.255
Secondary Server Address		

NTP Settings

Item	Detail	Setting range
NTP	Set whether to use the NTP server or not.	On / Off
Server Address	When "On" is selected, set the NTP server address.	Alphanumerics and symbols

3. Select "Apply".

The setting complete screen is displayed.

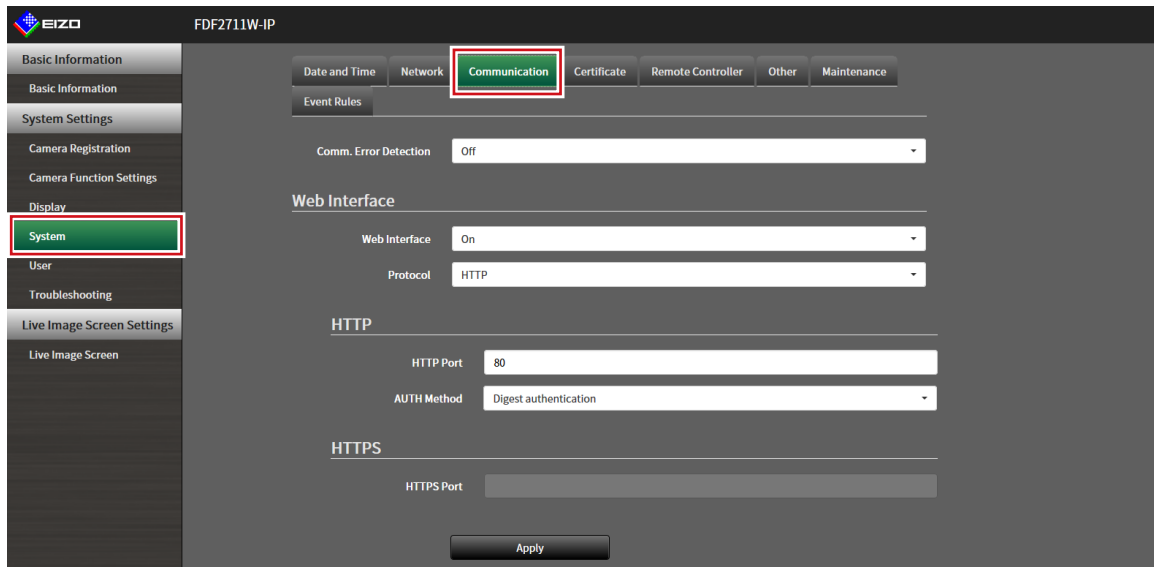
4. Select "OK".

3-2. Performing Communication Settings

The communication settings are used to configure the web interface function and detection of communication errors.

1. Select “Communication” of “System”.

The “Communication” screen is displayed.



2. Set the following items.

Item	Detail	Setting range
Comm. Error Detection	Set the message display timing when the reception of video image data stops. On: Within several seconds after the reception of video image data stops, an alert message is displayed in a red box on the live image screen. When communication resumes, the alert is cleared and the video image is displayed again. Off: When approx. 30 seconds have elapsed after the reception of video image data stops, a communication error message is displayed.	On / Off
Web Interface	Enables operation and setting of the monitor over the network from a web browser.	On / Off ^{*1}
Protocol	Select protocol for communication with the web server.* ²	HTTP / HTTPS ^{*3} / HTTP and HTTPS ^{*3}
HTTP Port	Set the HTTP port of the web interface.	80, 1024 to 65535
AUTH Method	Set the authentication method for the web interface.* ⁴	Digest authentication / BASIC authentication
HTTPS Port	Set the HTTPS port of the web interface.	443, 1024 to 65535

*1 If “USB Lock” is “On” and “Remote Controller Lock” is “On”, it cannot be set to “Off”.

*2 Depending on the protocol selected, the address may be different when accessing this product from the web browser.

“HTTP”: http://address of this product

“HTTPS”: https://address of this product

“HTTP and HTTPS”: can be accessed from either of the above

*3 Can be set when either “Self-Signed Certificate” or “CA-Signed Certificate” is selected in “Certificate”.

*4 Cannot be set when “User Account” is “LDAP”.

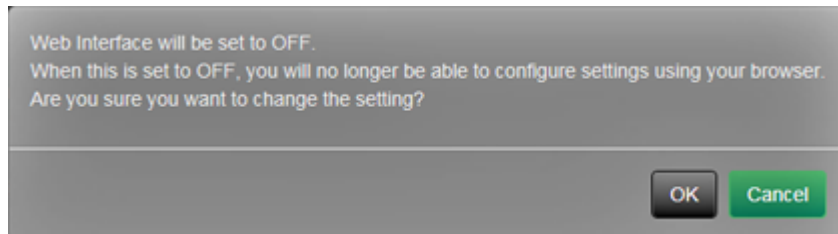
3. Select “Apply”.

The setting complete screen is displayed.

4. Select “OK”.

Attention

- When “Web Interface” is set to “Off”, the settings cannot be configured from the web browser.
- When “Web Interface” is set to “Off” and “Apply” is selected, the following warning message is displayed.



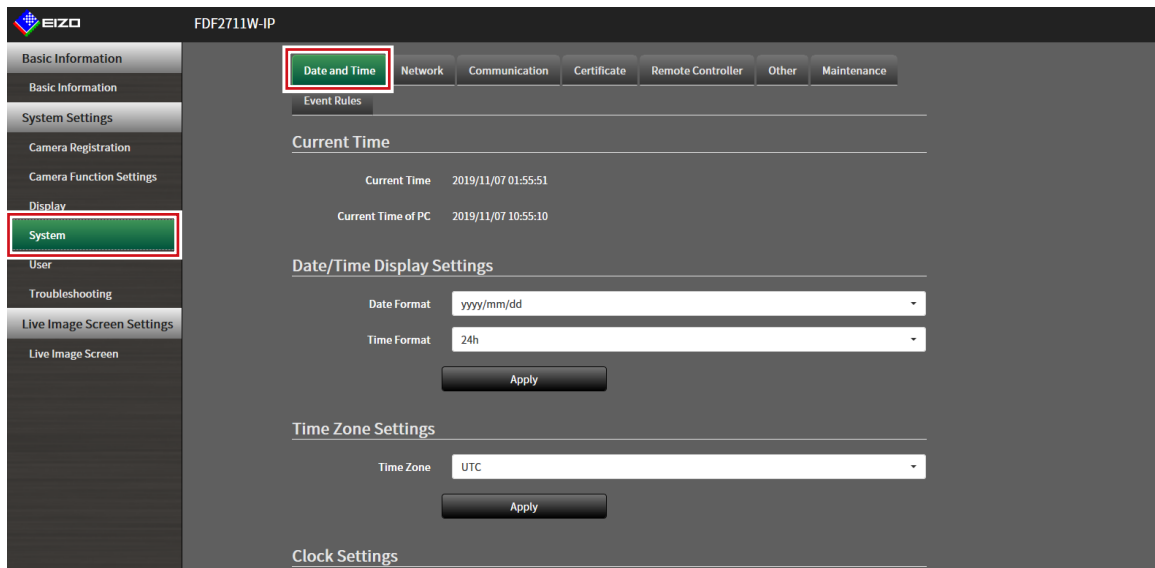
3-3. Setting the Current Date and Time

Attention

- Set the correct dates. Incorrect dates may result in failure of secure communication during certificate validation. If you use SSL for communication with the camera or LDAP setting, avoid the state of power turned off for a long time of period or make sure correct time is set using NTP.
- If secure LDAP communication is not established, you can not login. Reset the account setting using the Reset button.

1. Select “Date and Time” of “System”.

The “Date and Time” screen is displayed.



2. Set the current date and time.

Date/Time Display Settings

Item	Detail	Setting range
Date Format	Set the date format and time format.	yyyy/mm/dd, Mmm/dd/yyyy, dd/Mmm/yyyy, mm/dd/yyyy, dd/mm/yyyy
Time Format		

Time Zone Settings

Item	Detail	Setting range
Time Zone	Set the time zone.	Region / city

Clock Settings

Item	Detail	Setting range
Procedure ^{*1}	Select the time setting procedure.	Manual / Synchronize with PC
Date and Time	Set the current time.	2018/1/1 0:00 to 2035/12/31 23:59

*1 This can be set only when displayed on the web browser.

3. Select “Apply”.

The setting complete screen is displayed.

4. Select “OK”.

Note

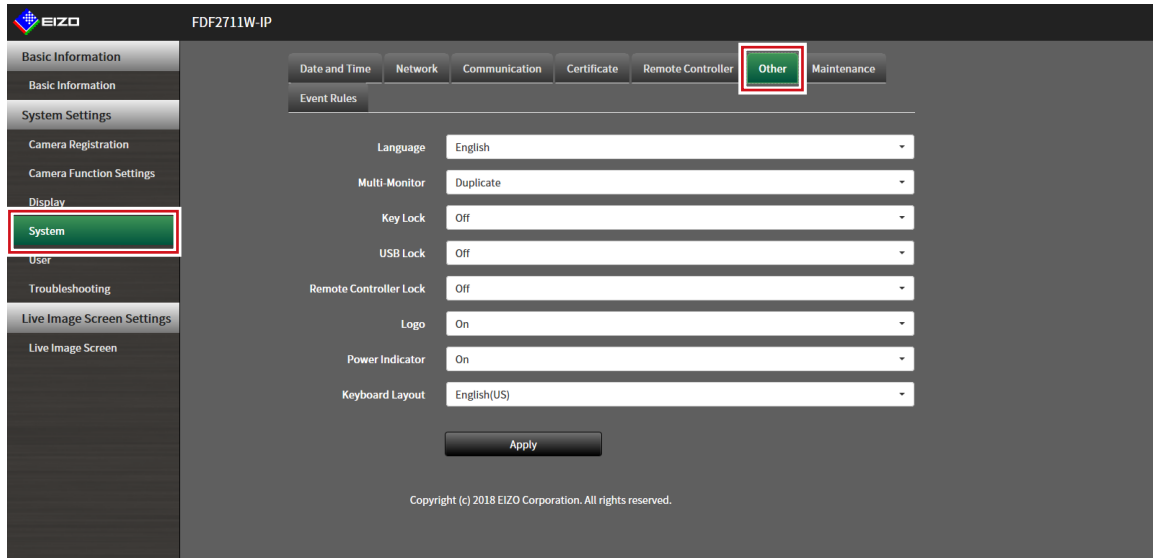
- When “Synchronize with PC” is selected for “Procedure”, the current date and time information of the computer is transmitted to this product.
 - If the system is not connected to the power supply for one week or longer, the date and time displayed on the monitor will become incorrect. If such a situation occurs, reset the date and time.
-

3-4. Other System Settings

Perform the following settings: “Language”, “Multi-Monitor”, “Key Lock”, “USB Lock”, “Remote Controller Lock”, “Logo”, “Power Indicator”, and “Keyboard Layout”.

1. Select “Other” of “System”.

The “Other” screen is displayed.



2. Set the following items.

Item	Detail	Setting range
Language	Set the display language of the menu and the setting screen.	日本語 / English / Deutsch
Multi-Monitor	Select the method for outputting the signal from the HDMI connector on the back of the monitor.	Single / Extended / Duplicate
Key Lock	Locks operations by the buttons on the front of this product.	On / Off
USB Lock ^{*1, 2}	Locks operations of the USB device.	On / Off
Remote Controller Lock ^{*1}	Lock the operation of the remote control. (A function for use with models equipped with a remote control)	On / Off
Logo	Set whether or not to display the logo at startup.	On / Off
Power Indicator	Sets whether to turn the power indicator (blue) on or off under normal operation.	On / Off
Keyboard Layout	Select the keyboard arrangement.	Japanese / English(US) / English(UK) / German

*1 This can be set only when displayed on the web browser.

*2 When the setting of “USB Lock” is changed, the product needs to be restarted.

3. Select “Apply”.

The setting complete screen is displayed.

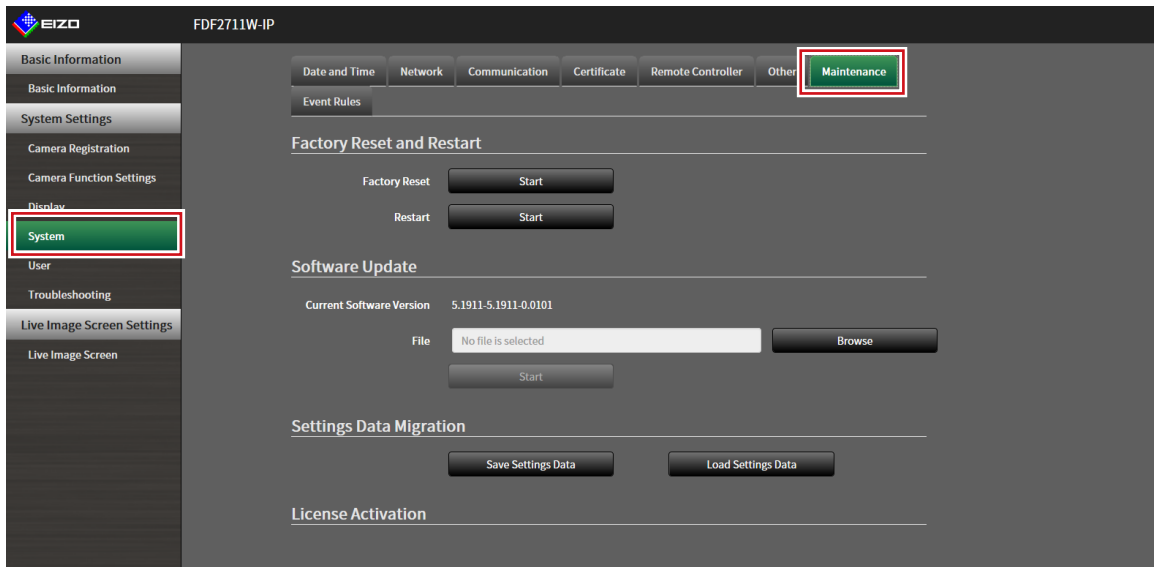
4. Select “OK”.

3-5. Initializing the System

All settings are returned to default except for system logs, operation logs, the current time, time zone settings, license activation information, and the software version.

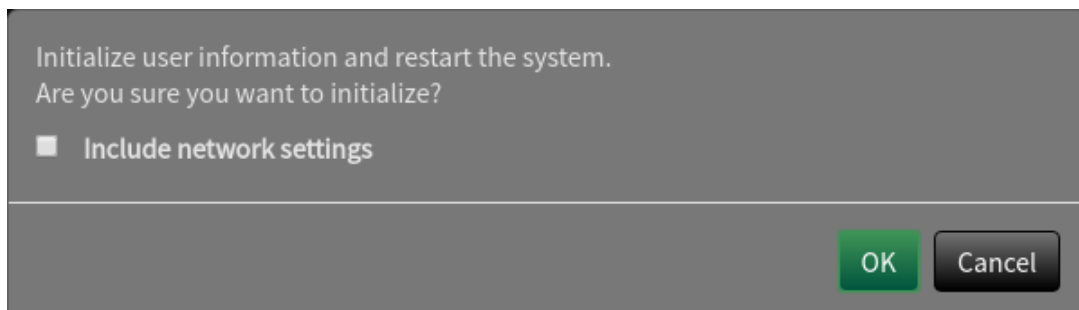
1. Select “Maintenance” of “System”.

The “Maintenance” screen is displayed.



2. Select “Start” for “Factory Reset”.

A confirmation message is displayed.



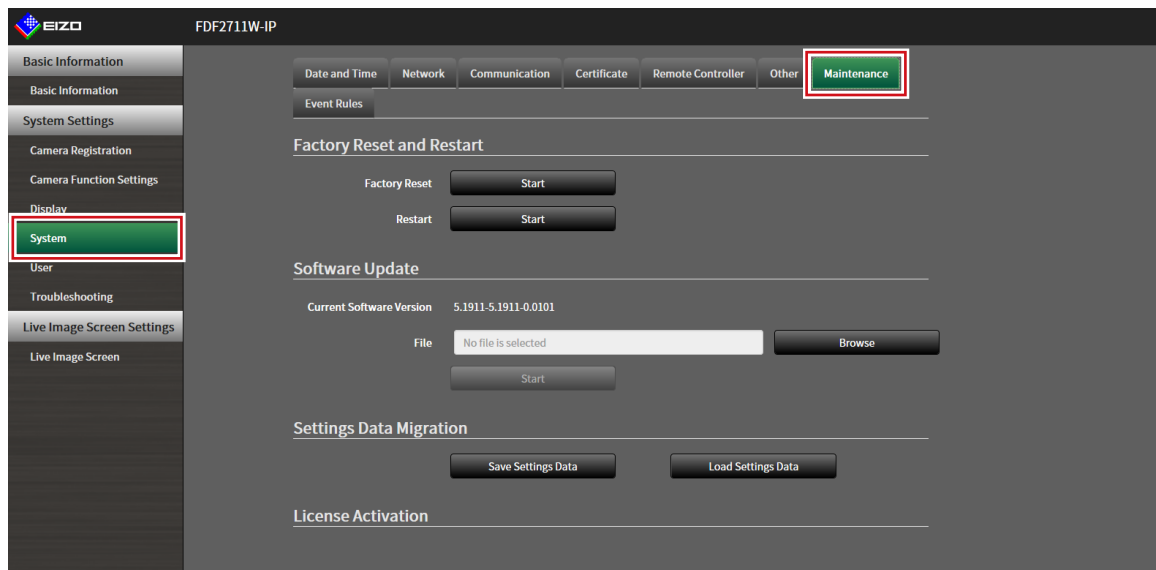
3. Check the box if you wish to include network settings in the factory reset.

4. Select “OK”.

3-6. Restarting the System

1. Select “Maintenance” of “System”.

The “Maintenance” screen is displayed.

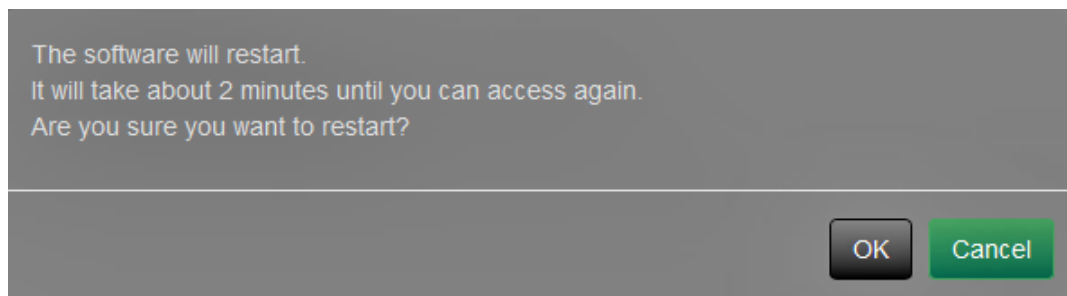


2. Select “Start” for “Restart”.

A confirmation message is displayed.

3. Select “OK”.

The system will restart.



3-7. Updating Software

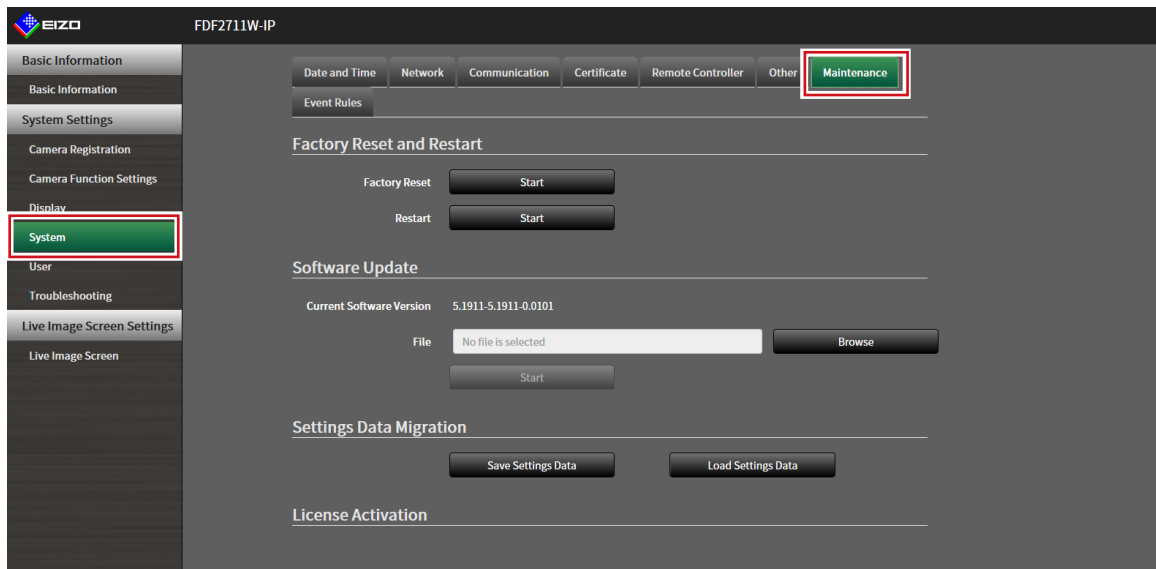
The software version can be upgraded. Download the upgrade file from the EIZO website (www.eizoglobal.com) ahead of time.

Attention

- This function can be used only when using the web browser.

1. Select “Maintenance” of “System”.

The “Maintenance” screen is displayed.



2. Select the upgrade file.

Select “Browse” under “Software Update” and set the file.

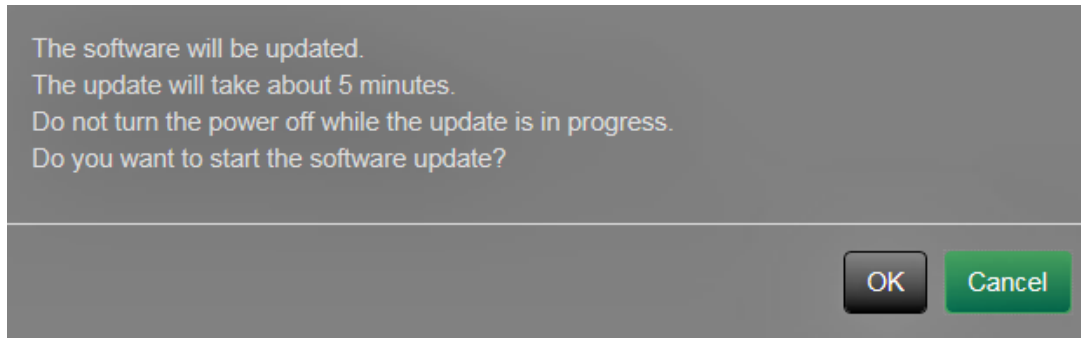
Attention

- The software will not be updated if a file is not selected, or a file other than an update file has been selected.
- Update the software only when the power supply is connected to the product.

3. Select “Start”.

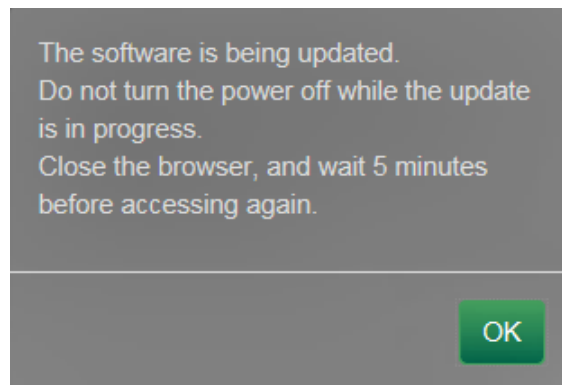
A confirmation message is displayed.

4. Select “OK”.



A “Software is being updated” message is displayed.

5. Select “OK”.



Note

- It takes approximately five minutes to update the software.
 - The red LED blinks while the software is updating.
-

3-8. Saving Settings Data

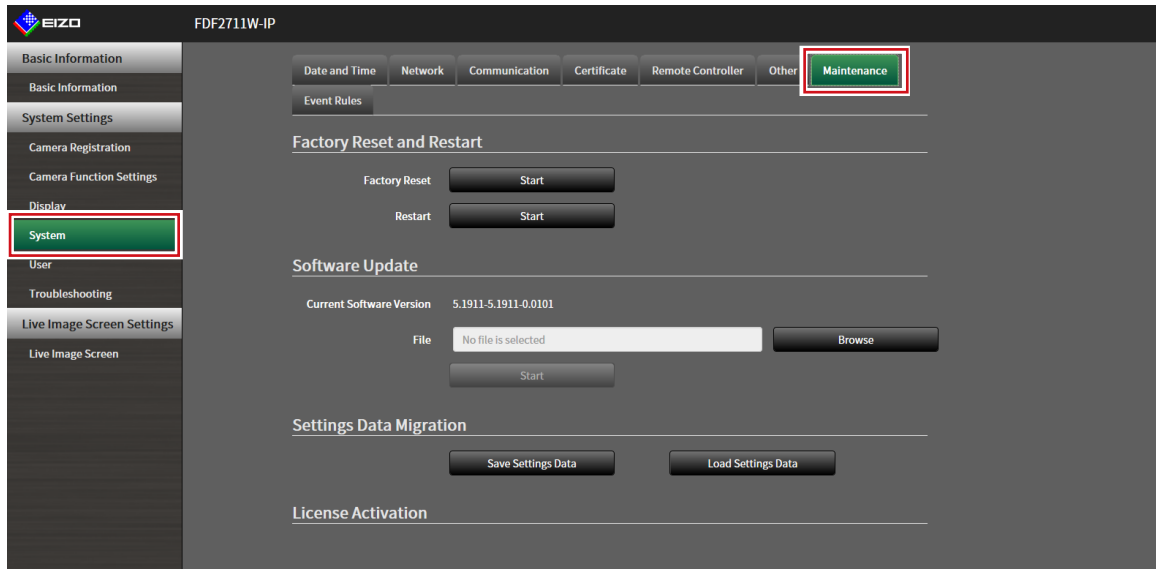
Settings data can be exported to a file. The exported file can be used to transfer settings data.

Attention

- This function can be used only when using the web browser.

1. Select “Maintenance” of “System”.

The “Maintenance” screen is displayed.



2. Select “Save Settings Data” for “Settings Data Migration”.

The “Save Settings Data” dialog box is displayed.

3. Specify the “Password”.



4. Select “Execute”.

5. Specify the saving destination.

The settings data is saved.

Attention

- Some of the settings cannot be saved.
- If the password specified when saving the data is forgotten, it will no longer be possible to load the settings data.

Note

- Saved file name: fdf2711w-ip_Backupyyyyymmdd.duraconf2 (yyyyymmdd is the save date.)

3-9. Loading System Settings Data

Load settings data from a file.

Attention

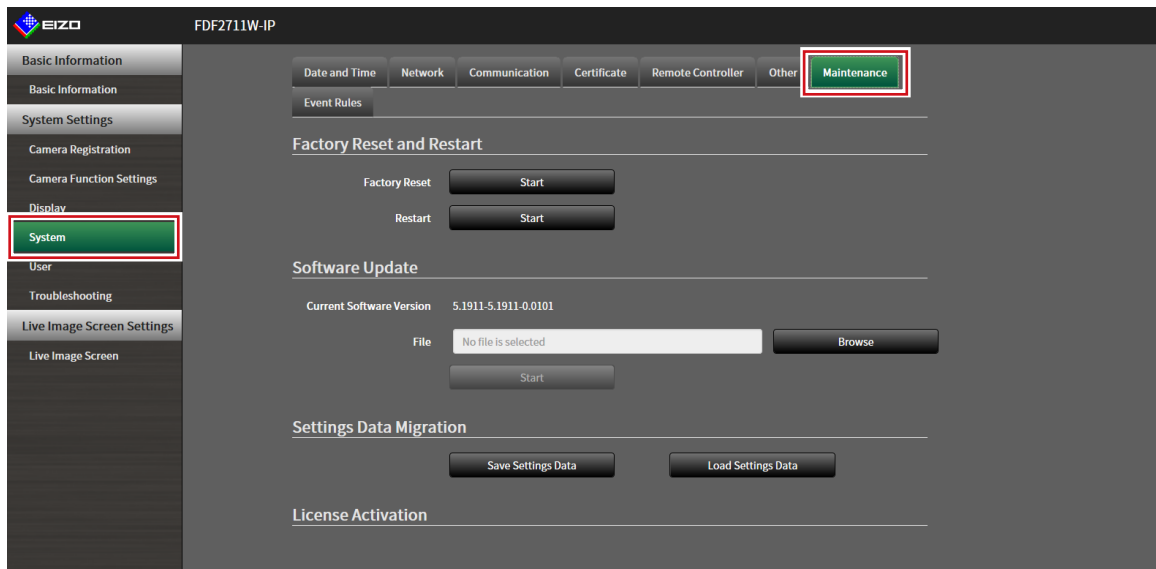
- This function can be used only when using the web browser.

Note

- Regardless of the software version, it is possible to switch the LDAP settings.

1. Select “Maintenance” under “System”.

The “Maintenance” screen is displayed.

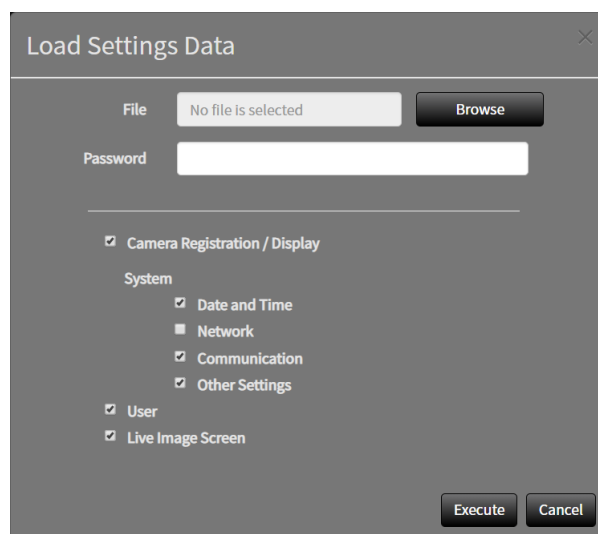


2. Select “Load Settings Data” under “Settings Data Migration”.

The “Load Settings Data” dialog box is displayed.

3. Select the settings data file.

Select “Browse” and set the file.



4. Enter the password that was specified when saving the settings data in “Password”.

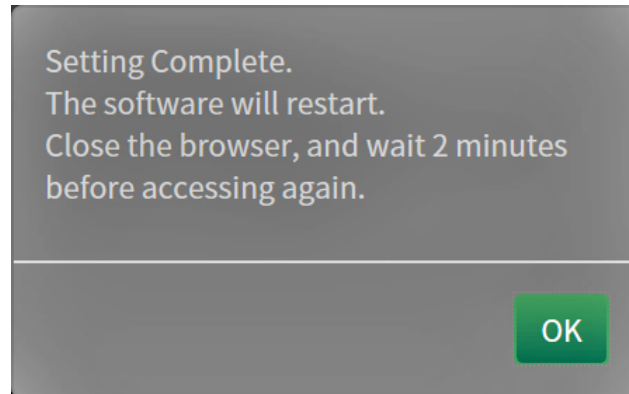
5. Select the data to be loaded.

Place a check mark in the check box.

6. Select “Execute”.

When loading is completed, a message is displayed.

7. Select “OK”.



Attention

- If the environment where settings data was saved is different from the environment where settings data is loaded with respect to network settings or communication settings, you may not be able to display the settings screen from the web browser.
-

3-10. Performing License Activation

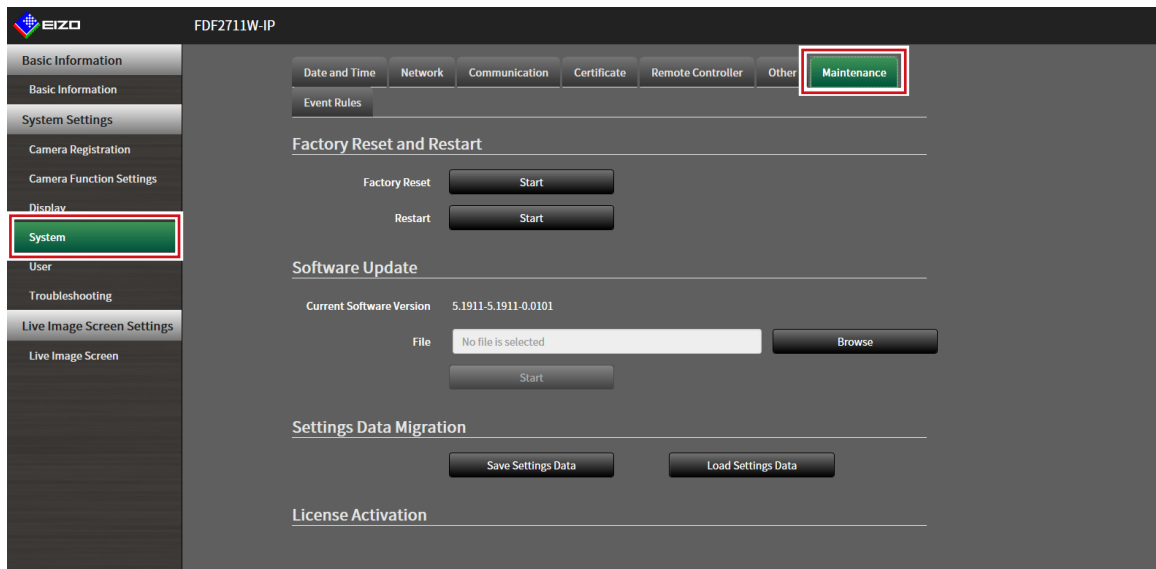
The software edition can be changed. Usable functions are added for Enterprise Edition. For details, contact your dealer or local EIZO representative.

Attention

- This function can be used only when using the web browser.

1. Select “Maintenance” of “System”.

The “Maintenance” screen is displayed.



2. Select “Browse” for “License Activation”, and select the license file.

3. Select “Activate”.

A confirmation message is displayed.

4. Select “OK”.

“Current Edition” is updated to Enterprise.

Close the browser and wait 2 minutes before accessing again.

3-11. Setting Event Rules

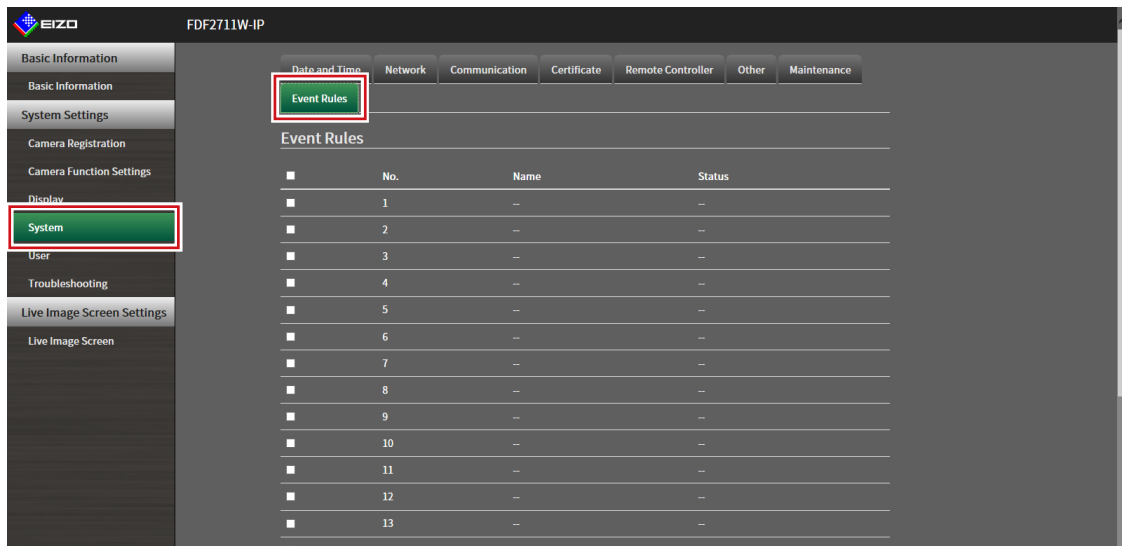
Actions to be executed when “Alert request received”, “Timer expired”, and “Video output status change” events occur can be set.

Note

- A total of 16 individual Event Rules can be set.

1. Select “Event Rules” of “System”.

The “Event Rules” screen is displayed.



2. Select the number for registering the Event Rule.

Place a check mark in the check box of the number to be registered.

3. Select “Setting”.

The “Event Rules” screen is displayed.

4. Set Event Rules.

Item	Detail	Setting range
Name	Enter the name of the Event Rule.	Alphanumeric, kana ^{*1} , and kanji ^{*1} (Up to 24 characters)
Status	Select whether to enable or disable the Event Rule.	Active / Inactive
Event	Select an event to trigger an action. The items that can be set differ depending on the event. Refer to the tables below.	Alert request received / Timer expired / Video output status change
Action	Select the actions to be executed when an event occurs. The items that can be set differ depending on the action. Refer to the tables below.	Notification / Start a timer

*1 This can be set only when displayed on the web browser.

Alert request received

Item	Detail	Setting range
Camera No.	Select the camera to receive the alert.	Any camera, from 1 to 48
Trigger Type	Select whether to enable or disable the Event Rule.	any / On / Off

Timer expired

Item	Detail	Setting range
Timer No.	Select the number of the timer.	1 to 8

Notification

Item	Detail	Setting range
Protocol	Select the communication protocol.	HTTP / HTTPS
URL	Enter the URL of the notification destination.	Alphanumerics and symbols (up to 32 characters)
Username	Enter the username for accessing the URL.	Alphanumerics and symbols (up to 32 characters)
Password	Enter the password for accessing the URL.	Alphanumerics and symbols (up to 32 characters)
Execute	Performs a confirmation test in order to access the specified URL.	

Start a timer

Item	Detail	Setting range
Timer No.	Select the number of the timer.	1 to 8
Duration	Set "Minute" and "Second".	"Minute": 0 to 59, "Second": 0 to 59

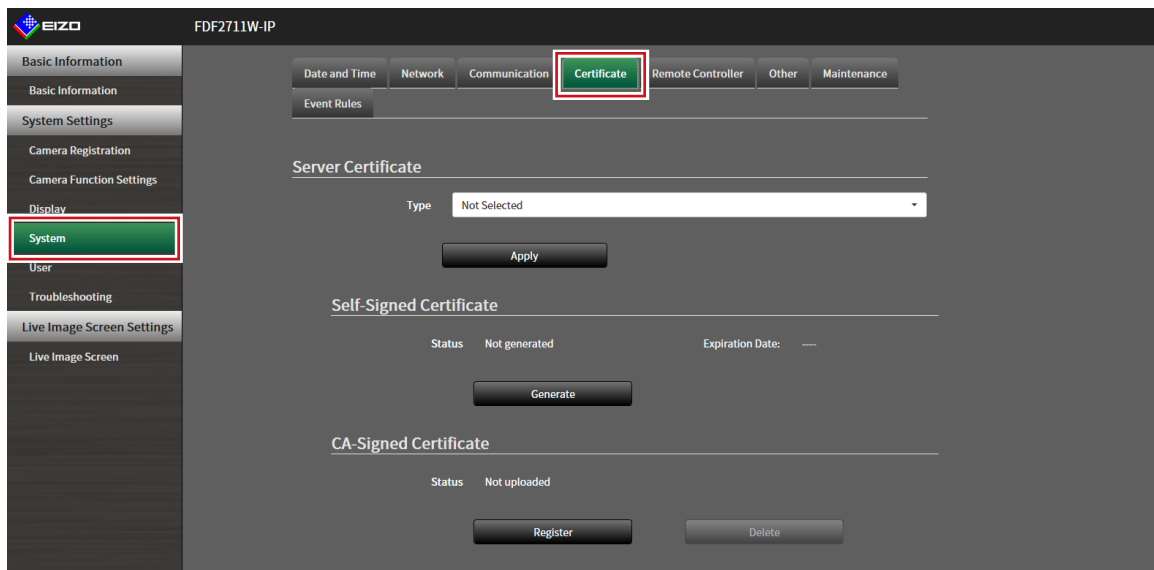
5. Select "OK".

The settings are complete.

3-12. Performing Certificate Settings

1. Select “Certificate” of “System”.

The “Certificate” screen is displayed.



2. Perform certificate settings.

Server Certificate

The Server Certificate is used when accessing this product from the web browser via HTTPS.

Attention

- A Certificate Signing Request (CSR) cannot be created with this product.
- CA-Signed Certificate registration is only possible via web browser.

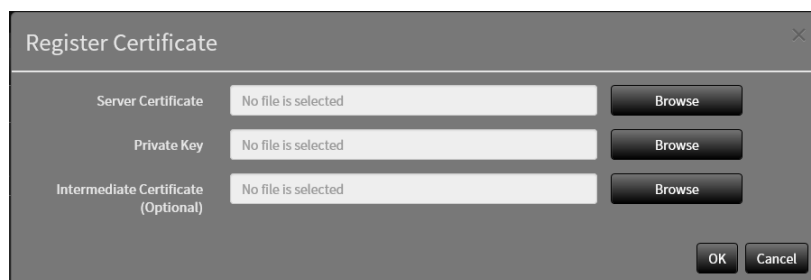
Select “Type”, and then select “Apply”.

• Self-Signed Certificate

Press the “Generate” button of the “Self-Signed Certificate” field to generate a certificate, and then select it.

• CA-Signed Certificate

Press the “Register” button of the “CA-Signed Certificate” field to register a certificate, and then select it. Registration of information issued from the certifying body is required for registration.



Root Certificate

The Root Certificate is used when performing an HTTPS connection with network cameras from this product, or when performing an LDAPS connection to the LDAP server.

Attention

- Root Certificate registration is only possible via web browser.
 - A Root Certificate is not pre-installed in this product.
-

Select "Register", and then select "Root Certificate".



3-13. Setting the Remote Control ID

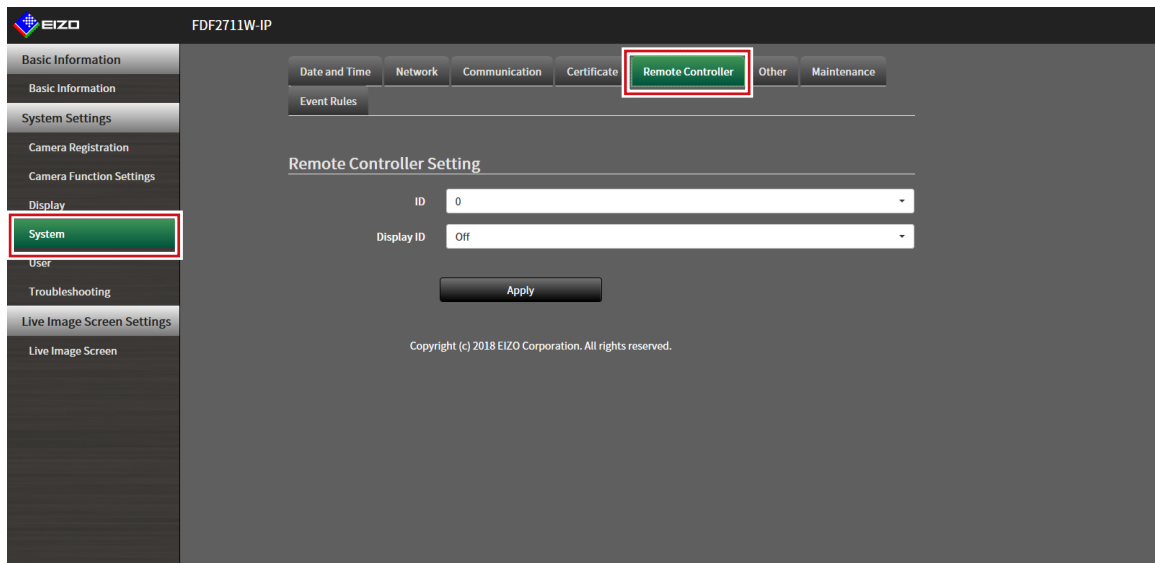
This function is for use with models equipped with a remote control.

When using multiple units of this product, the product operated by a remote control can be limited by specifying the ID shared by the product and remote control. With the factory values, all monitors that receive the remote control signal will operate accordingly.

● Setting the product ID

1. Select “Remote Controller” of “System”.

The “Remote Controller” screen is displayed.



2. Set the following items.

Item	Detail	Setting range
ID	Select the number that will be the ID.	0 to 99
Display ID	When set to “On”, the ID is displayed in the upper right of the Live Image Screen when the ID button of the remote control is pushed.	On / Off

3. Select “Apply”.

The settings are complete.

● Setting the remote control ID

1. Press and hold ID for more than 3 seconds.

2. With ID pressed, enter the ID (0 to 99) you want to set with the number buttons.

Note

- If the ID you want to set is a single digit number, enter 0 before it.
(Ex: To set “3”, enter “03”).

3. Release ID.

Note

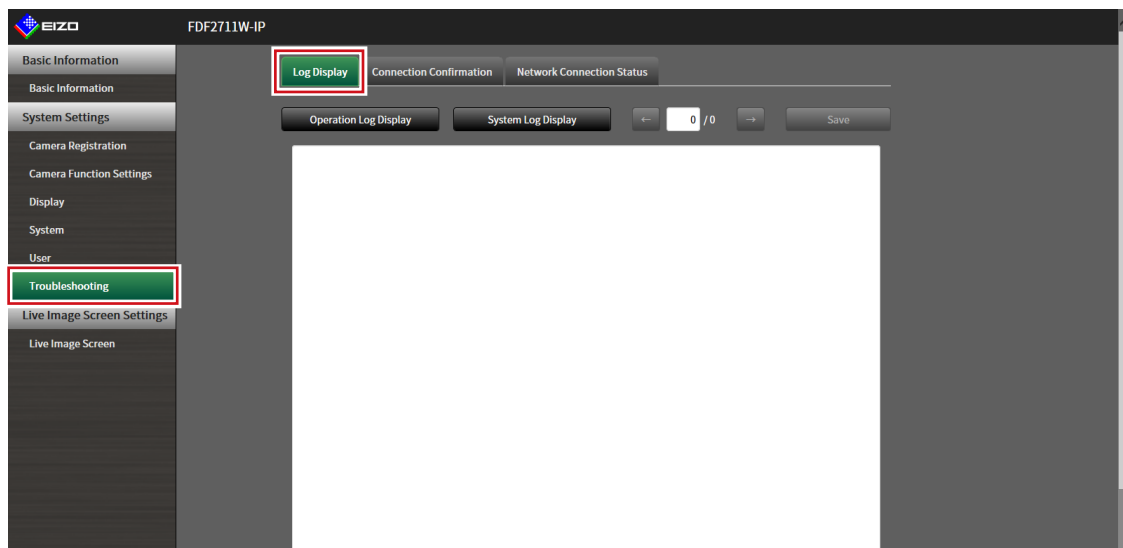
- When confirming the ID of the remote control, set “Display ID ” to “On”, and press ID.
The current ID is displayed in the upper right of the Live Image Screen.

3-14. Checking Logs

This system records operation logs and system logs. They can be used to check the current or past conditions of the system or to find out the cause when a problem occurs.

1. Select “Log Display” of “Troubleshooting”.

The “Log Display” screen is displayed.



2. Select “Operation Log Display” or “System Log Display”.

The log is displayed in the lower area.

3-15. Saving Logs

Save operation logs and system logs.

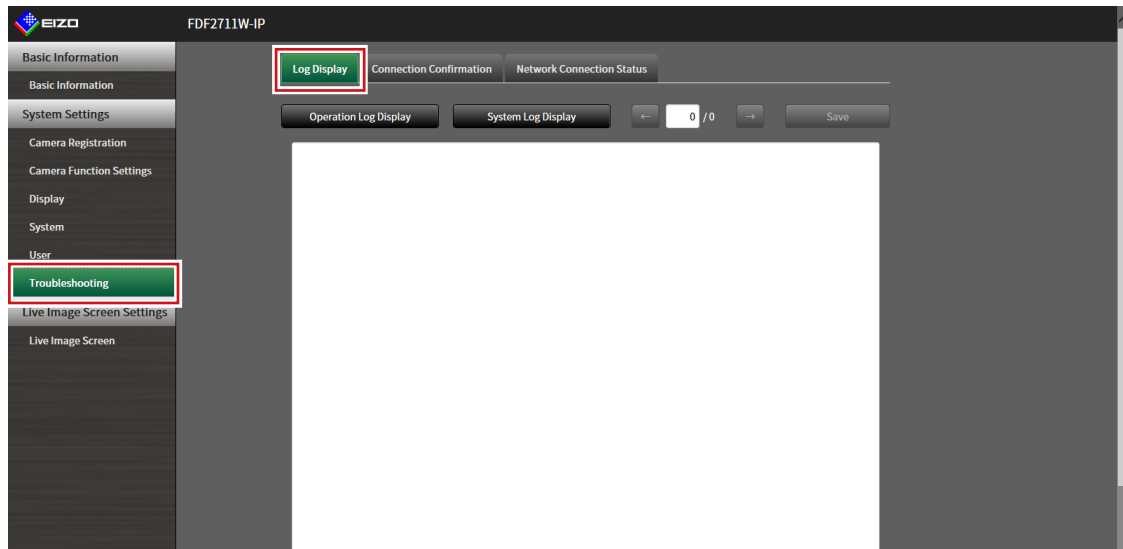
Use these logs to check the current or past conditions of the system or to find out the cause when a problem occurs.

Attention

- This function can be used only when using the web browser.

1. Select “Log Display” of “Troubleshooting”.

The “Log Display” screen is displayed.



2. Select “Operation Log Display” or “System Log Display”.

The log is displayed in the lower area.

3. Select “Save”.

The saving destination dialog box is displayed.

4. Select a saving destination.

5. Select “Save”.

3-16. Performing Camera Connection Confirmation

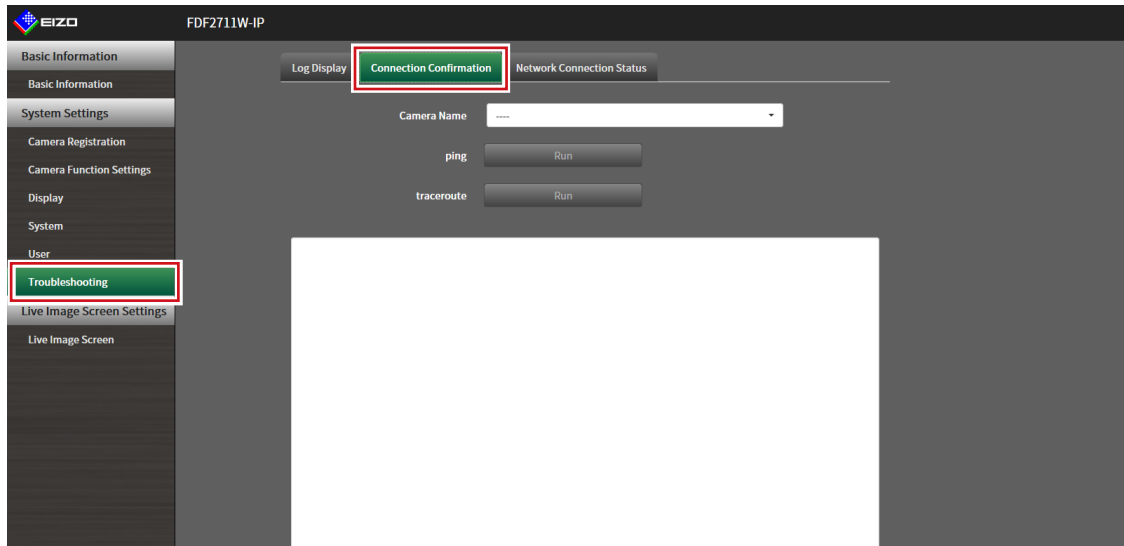
The connection status of the network cameras can be confirmed.

Attention

- This function can be used only when using the web browser.

1. Select “Connection Confirmation” of “Troubleshooting”.

The “Connection Confirmation” screen is displayed.



2. Select “Camera Name”.

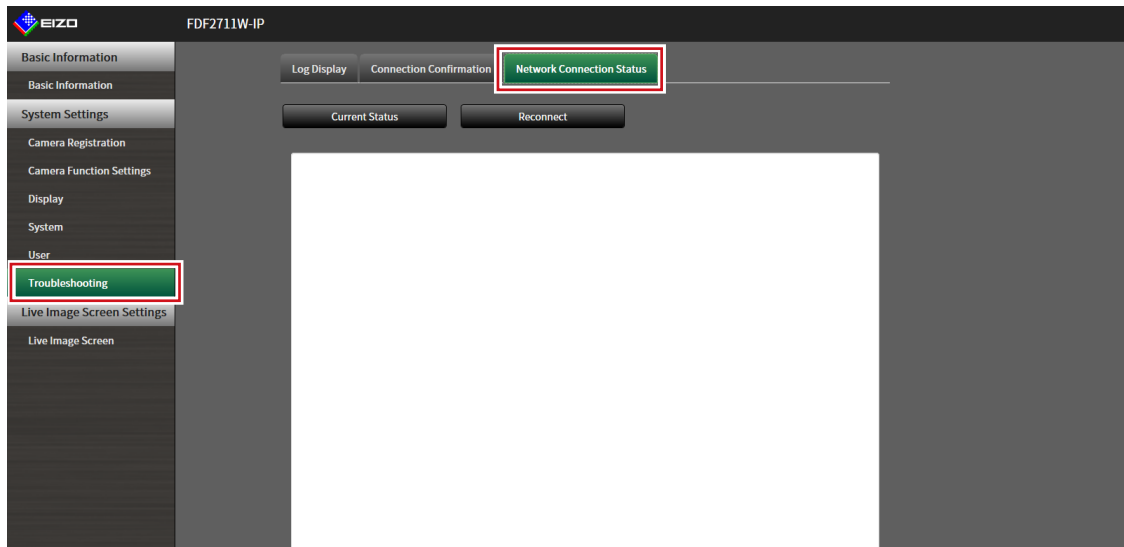
3. Select “Run” for “ping” or “traceroute”.

The connection status is displayed in the lower area.

3-17. Confirming Network Connection Status

1. Select “Network Connection Status” of “Troubleshooting”.

The “Network Connection Status” screen is displayed.



2. Select “Current Status”.

The connection status is displayed in the lower area.

Note

- Select “Reconnect” to reset the network status. The connection status is not displayed.
-

Chapter 4 Management of Network Cameras

This section describes the procedure for network camera registration and function settings, and to reflect them on the system.

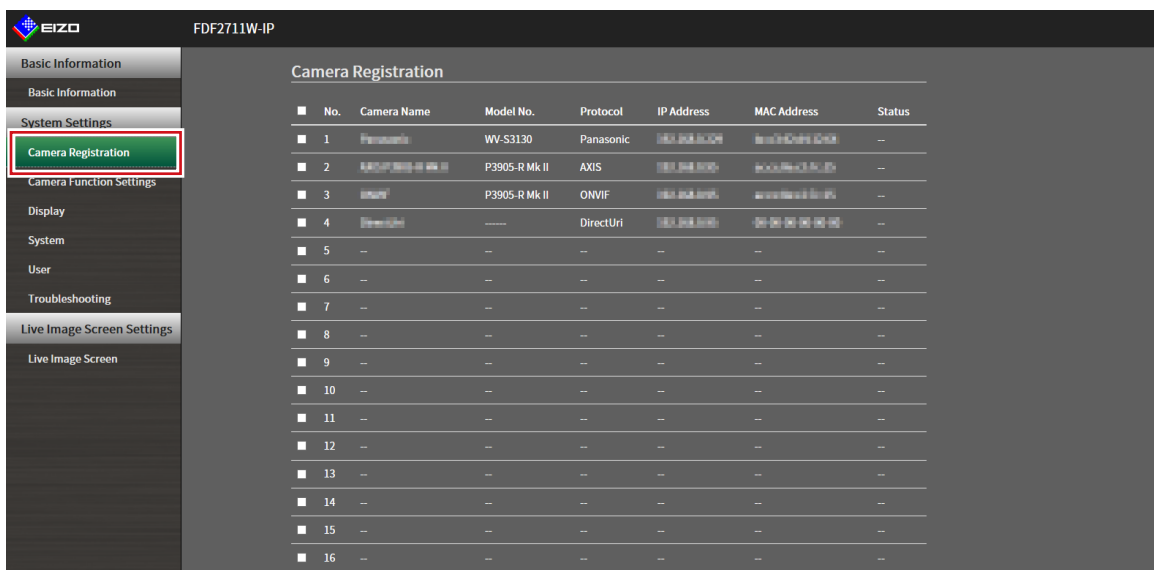
These operations can be performed from the application screen or from the web browser.

This chapter explains the procedure using the web browser. However, except for a few functions, the same functions can be used with either method.

4-1. Registering the Network Cameras

1. Select “Camera Registration”.

A screen is displayed to show a list of camera registration information.



No.	Camera Name	Model No.	Protocol	IP Address	MAC Address	Status
1	Panasonic	WV-S3130	Panasonic	192.168.0.101	08:00:0C:28:9A:3A	--
2	AXIS	P3905-R Mk II	AXIS	192.168.0.102	00:09:5B:00:00:00	--
3	ONVIF	P3905-R Mk II	ONVIF	192.168.0.103	00:09:5B:00:00:00	--
4	DirectUri	---	DirectUri	192.168.0.104	00:09:5B:00:00:00	--
5	--	--	--	--	--	--
6	--	--	--	--	--	--
7	--	--	--	--	--	--
8	--	--	--	--	--	--
9	--	--	--	--	--	--
10	--	--	--	--	--	--
11	--	--	--	--	--	--
12	--	--	--	--	--	--
13	--	--	--	--	--	--
14	--	--	--	--	--	--
15	--	--	--	--	--	--
16	--	--	--	--	--	--

2. Select a position where the camera is to be registered.

Place a check mark on the check box of the position number where the camera is to be registered.

3. Select “Manual Registration” in the lower part of the screen.

The “Camera Information Settings” dialog box is displayed.

4. Set each item and select “OK”.

Item	Detail	Setting range
Camera Name ^{*1}	Enter the camera name. If “Obtain Camera Name” is selected, the camera name is automatically obtained from the network camera. ^{*2} <ul style="list-style-type: none"> • If “Protocol” is “DirectUri”, “Obtain Camera Name” cannot be used. 	Alphanumeric, kana ^{*3} , and kanji ^{*3} (Up to 24 characters)
IP Address	Enter the IP address of the network camera.	0.0.0.0 to 255.255.255.255
“Ping” button	Executes a connection test with the camera (i.e. ping command).	
Port	Enter the port number of the network camera.	1 to 65535 ^{*4}
SSL ^{*5}	Provides secure communication.	
Certificate Validation	Select certificate validation during SSL communication. Attention <ul style="list-style-type: none"> • If “Certificate Validation” is “On,” the Root Certificate of the network camera must be registered in “Root Certificate” of “Certificate”. 	On / Off
Protocol	Select the protocol to control cameras.	Panasonic / AXIS / ONVIF / DirectUri
Username ^{*6}	Enter the user name to be used to access the network camera.	Alphanumerics and symbols (Up to 32 characters)
Password ^{*6}	Enter the password to be used to access the network camera.	Alphanumerics and symbols (Up to 32 characters)
Media Profile ^{*7}	Select the media profile of the network camera. Select “Obtain Profile” to obtain a list of profiles from the network camera.	EIZO_Profile / Profile of each camera
Transmission Mode ^{*7}	Select the mode for transmitting camera video images.	Unicast / Multicast
URI ^{*8}	Set the URI that starts with rtsp:// or rtp://.	Alphanumerics (Up to 1023 characters)
Comm. Method	Select the communication method for camera video images.	RTP over UDP ^{*9} / RTP over RTSP
Stream ^{*10}	Select a stream format.	1 / 2 / 3 / 4
Channel ^{*10}	Select a stream channel.	1 / 2 / 3 / 4
RS485PTZ Control ^{*10}	Select whether or not PTZ operation is enabled for the camera that supports RS 485 communication.	On / Off
Video Stream ^{*11}	Select a video stream format.	Depends on the camera
Stream Profile ^{*11}	Select a stream profile.	Depends on the camera

-
- *1 This can be obtained only when “IP Address”, “Port”, “Username”, and “Password” are input.
 - *2 If “Protocol” is “DirectUri,” the “Obtain Camera Name” button is not displayed.
 - *3 This can be input only when displayed on the web browser.
 - *4 When “Protocol” is set to “DirectUri” and “URI” starts with rtp://, the setting range will be 1024 to 65534.
 - *5 Can only be set if “Protocol” is “Panasonic” or “AXIS”.
 - *6 Enter the username and password of the user who has the administrator’s rights. For details, refer to the network camera User’s Manual.
 - *7 This can be set only when “Protocol” is set to “ONVIF”.
 - *8 This can be set only when “Protocol” is set to “DirectUri”.
 - *9 In the following cases, it is only possible to set “RTP over UDP”.
 - In the case where “Protocol” is set to “ONVIF” and “Transmission Mode” is set to “Multicast”
 - In the case where “Protocol” is set to “DirectUri” and “URI” starts with rtp://
 - *10 This can be set only when “Protocol” is set to “Panasonic”.
 - *11 This can be set only when “Protocol” is set to “AXIS”.

Returns to the screen that shows a list of camera registration information in the step 1 above.

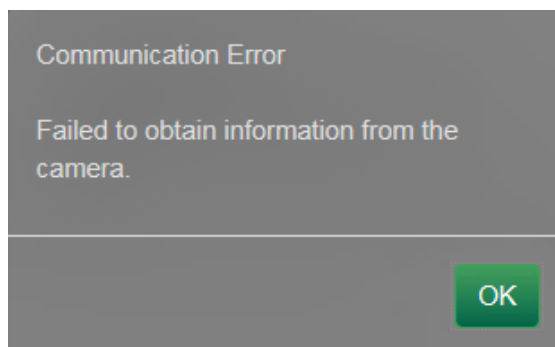
5. Select “Apply”.

A confirmation message is displayed.

6. Select “OK”.

Note

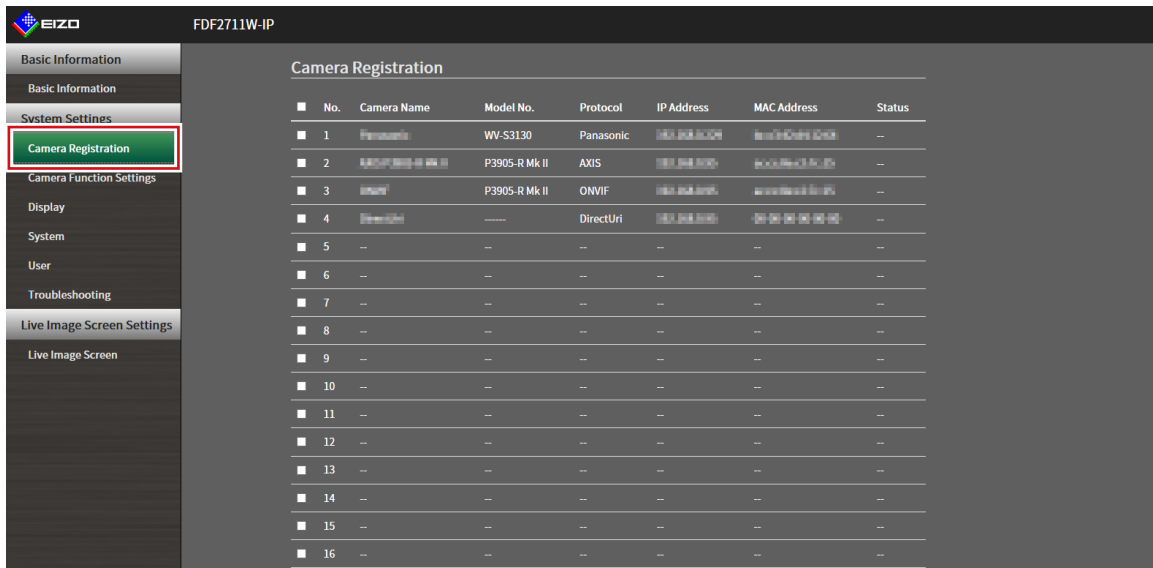
- If there is a failure in obtaining “Obtain Camera Name” or “Obtain Profile” information, the following message is displayed. Try obtaining the information again.



4-2. Changing Network Camera Information

1. Select “Camera Registration”.

A screen is displayed to show a list of camera registration information.



No.	Camera Name	Model No.	Protocol	IP Address	MAC Address	Status
1	Panasonic	WV-S3130	Panasonic	192.168.1.104	00:0C:29:00:00:00	--
2	AXIS	P3905-R Mk II	AXIS	192.168.1.105	00:0C:29:00:00:00	--
3	ONVIF	P3905-R Mk II	ONVIF	192.168.1.106	00:0C:29:00:00:00	--
4	DirectUri	---	DirectUri	192.168.1.107	00:0C:29:00:00:00	--
5	--	--	--	--	--	--
6	--	--	--	--	--	--
7	--	--	--	--	--	--
8	--	--	--	--	--	--
9	--	--	--	--	--	--
10	--	--	--	--	--	--
11	--	--	--	--	--	--
12	--	--	--	--	--	--
13	--	--	--	--	--	--
14	--	--	--	--	--	--
15	--	--	--	--	--	--
16	--	--	--	--	--	--

2. Select the position number of the camera to be changed.

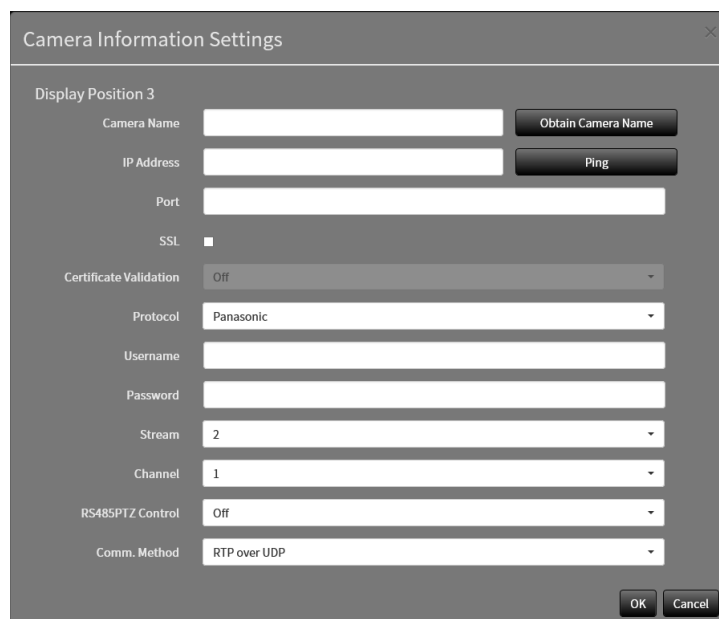
Place a check mark on the check box of the position number of the camera to be changed.

3. Select “Manual Registration”.

The “Camera Information Settings” dialog box is displayed.

4. Set each item and select “OK”.

Returns to the camera registration information list screen in step 1.



Camera Information Settings

Display Position 3

Camera Name Obtain Camera Name

IP Address Ping

Port

SSL

Certificate Validation Off

Protocol Panasonic

Username

Password

Stream 2

Channel 1

RS485PTZ Control Off

Comm. Method RTP over UDP

OK Cancel

Note

- For details, refer to step 3 under “4-1. Registering the Network Cameras” (page 35).

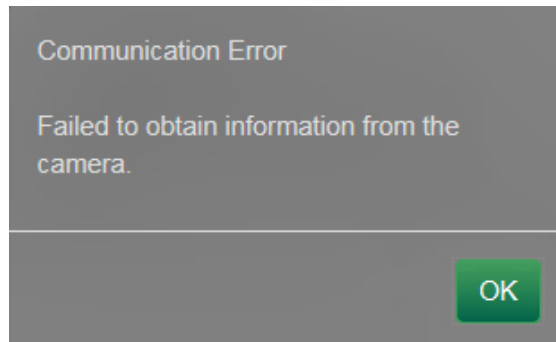
5. Select “Apply”.

A confirmation message is displayed.

6. Select “OK”.

Note

- If there is a failure in obtaining “Obtain Camera Name” or “Obtain Profile” information, the following message is displayed. Try obtaining the information again.

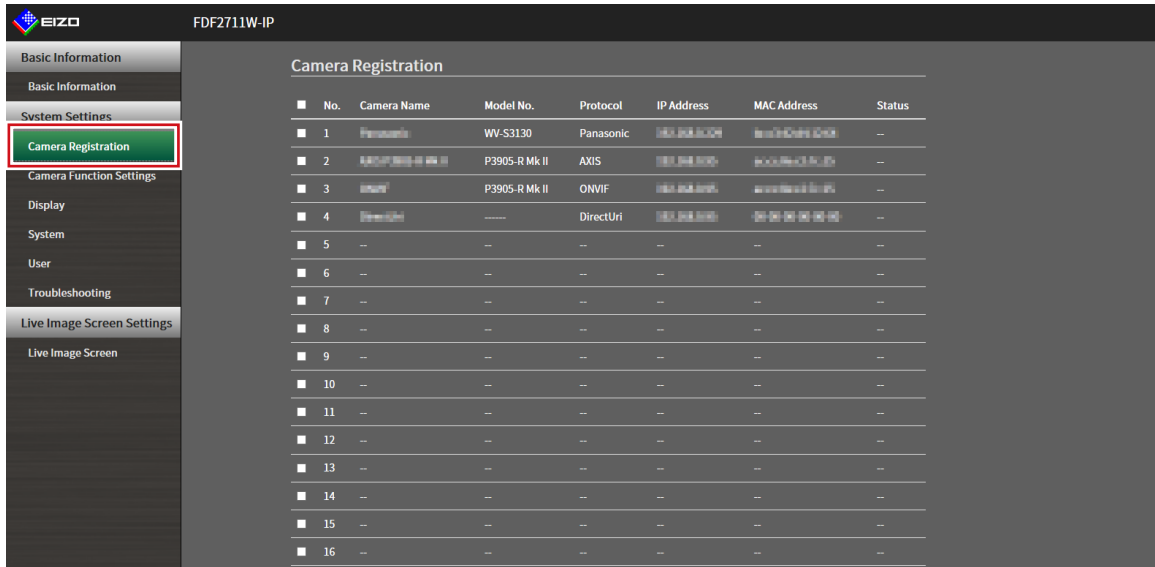


4-3. Auto Discovery of Network Cameras

Network cameras installed on the same network as this product can be automatically detected and registered.

1. Select “Camera Registration”.

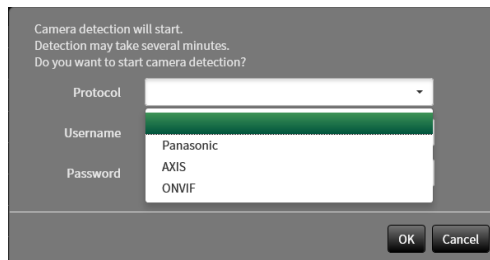
A screen is displayed to show a list of camera registration information.



2. Select “Auto Discovery” in the lower part of the screen.

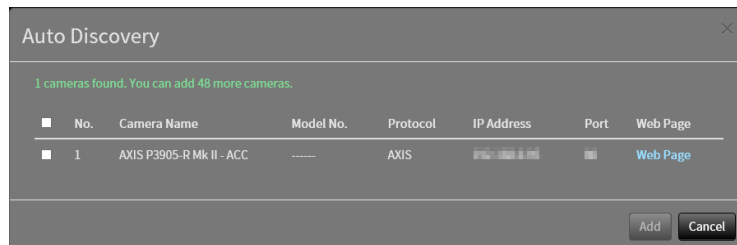
3. Select “Protocol”.

Select from “Panasonic”, “AXIS”, and “ONVIF”.



4. Enter the network camera “Username” and “Password”, and select “OK”.

Displays the detection results.



5. Place a check in the camera to register, and select “Add”.

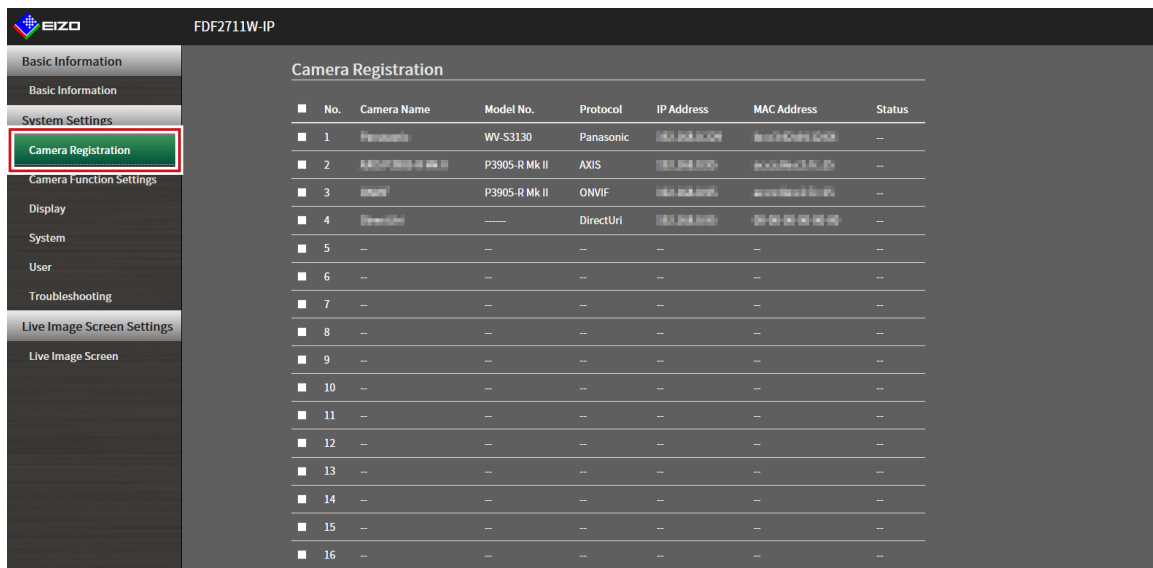
The camera is registered.

6. Select “Apply”.

4-4. Deleting Network Cameras

1. Select “Camera Registration”.

A screen is displayed to show a list of camera registration information.

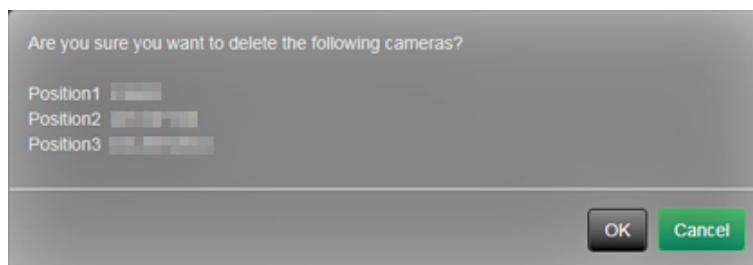


2. Select the camera to be deleted.

Place a check mark on the check box of the position number of the camera to be deleted.

3. Select “Delete” in the lower part of the screen.

A confirmation message is displayed.



4. Select “OK”.

Returns to the screen that shows a list of camera registration information.

5. Select “Apply”.

A confirmation message is displayed.

6. Select “OK”.

4-5. Exporting Network Camera Information

The list of camera registration information can be saved in a CSV file.

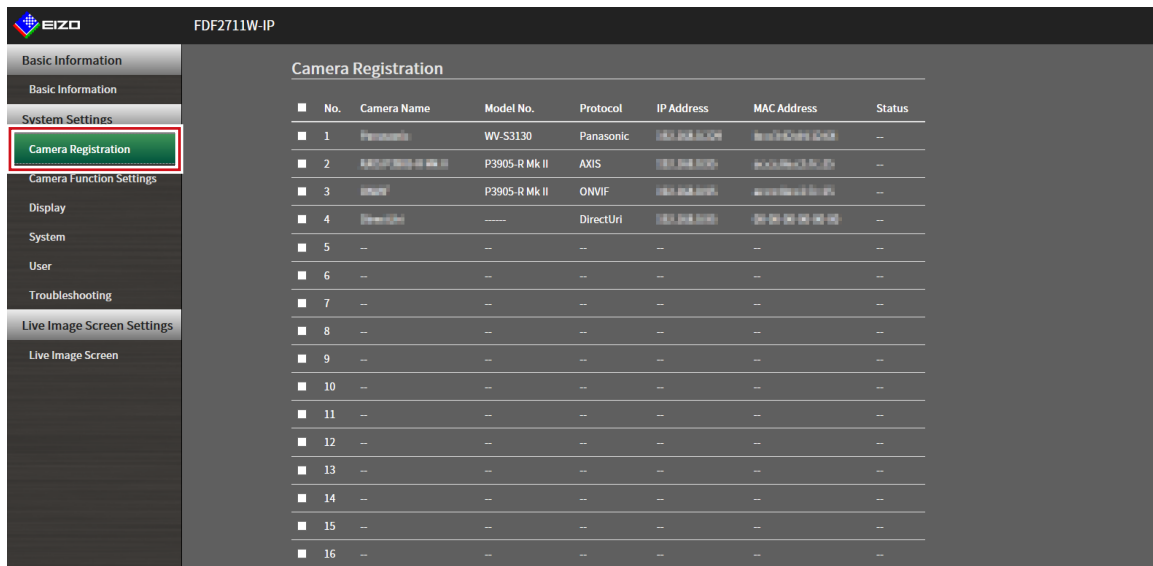
The exported file can be used when transferring network camera information.

Attention

- This function can be used only when using the web browser.

1. Select “Camera Registration”.

A screen is displayed to show a list of camera registration information.



The screenshot shows the web interface for a camera system. The left sidebar contains a menu with the following items: Basic Information, System Settings, Camera Function Settings, and Live Image Screen Settings. The 'Camera Registration' option under System Settings is highlighted with a red box. The main content area displays a table titled 'Camera Registration' with the following data:

No.	Camera Name	Model No.	Protocol	IP Address	MAC Address	Status
1	Panasonic	WV-S3130	Panasonic	192.168.1.104	00:0C:29:00:00:00	--
2	AXIS	P3905-R Mk II	AXIS	192.168.1.105	00:0C:29:00:00:00	--
3	ONVIF	P3905-R Mk II	ONVIF	192.168.1.106	00:0C:29:00:00:00	--
4	DirectUri	---	DirectUri	192.168.1.107	00:0C:29:00:00:00	--
5	--	--	--	--	--	--
6	--	--	--	--	--	--
7	--	--	--	--	--	--
8	--	--	--	--	--	--
9	--	--	--	--	--	--
10	--	--	--	--	--	--
11	--	--	--	--	--	--
12	--	--	--	--	--	--
13	--	--	--	--	--	--
14	--	--	--	--	--	--
15	--	--	--	--	--	--
16	--	--	--	--	--	--

2. Select “Save Camera Information”.

A message regarding CSV file download is displayed at the bottom of the screen.

3. Select “Save”.

A CSV file containing the camera information displayed in the information list is exported.

Note

- Saved file name: fdf2711-ip_CameraInfo_YYYYMMDD.csv(YYYYMMDD is the computer date and time.)

4-6. Importing Network Camera Information

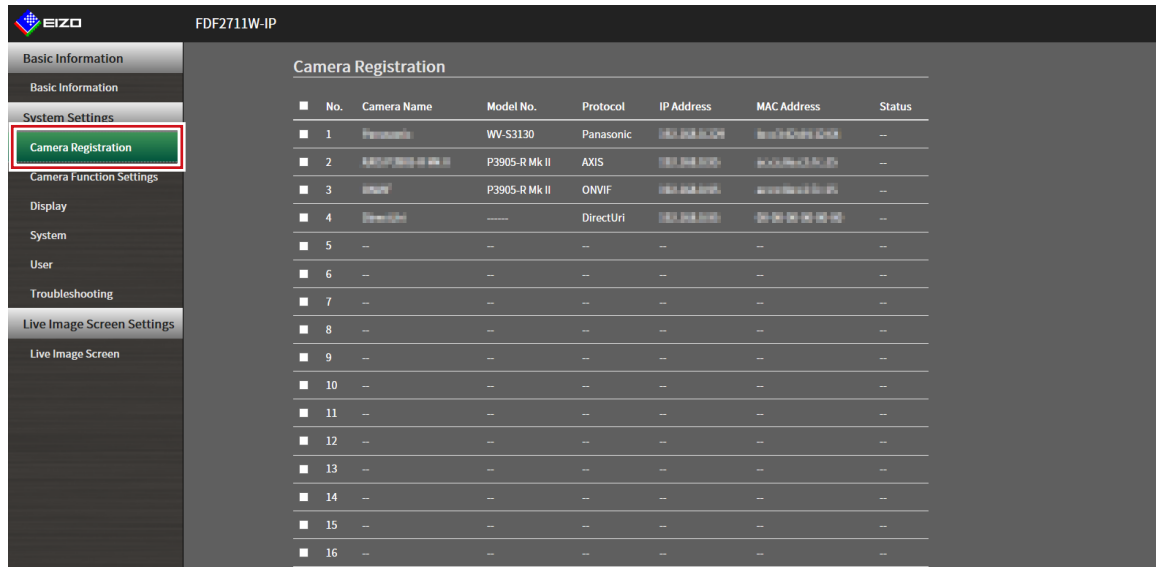
A CSV file that contains additional camera candidates can be imported and used for registration.

Attention

- This function can be used only when using the web browser.

1. Select “Camera Registration”.

A screen is displayed to show a list of camera registration information.



2. Select “Load Camera Information”.

A file selection dialog box opens.

3. Select the CSV file that contains the network camera information and select “Open”.

A list of the candidate network cameras appears.



4. Select a camera to be added from the list of candidates and select “Add”.

Returns to the camera registration information list screen in step 1.

5. Select “Apply”.

A setting confirmation dialog box is displayed.

6. Select “OK”.

Note

- Up to 255 candidate cameras can be read.
 - The CSV files that can be read are as follows.
 - CSV files exported from the web browser
 - CSV files created by the user
 - For details on how to export CSV files, refer to [“4-5. Exporting Network Camera Information” \(page 42\)](#).
-

4-7. Setting Network Camera Time

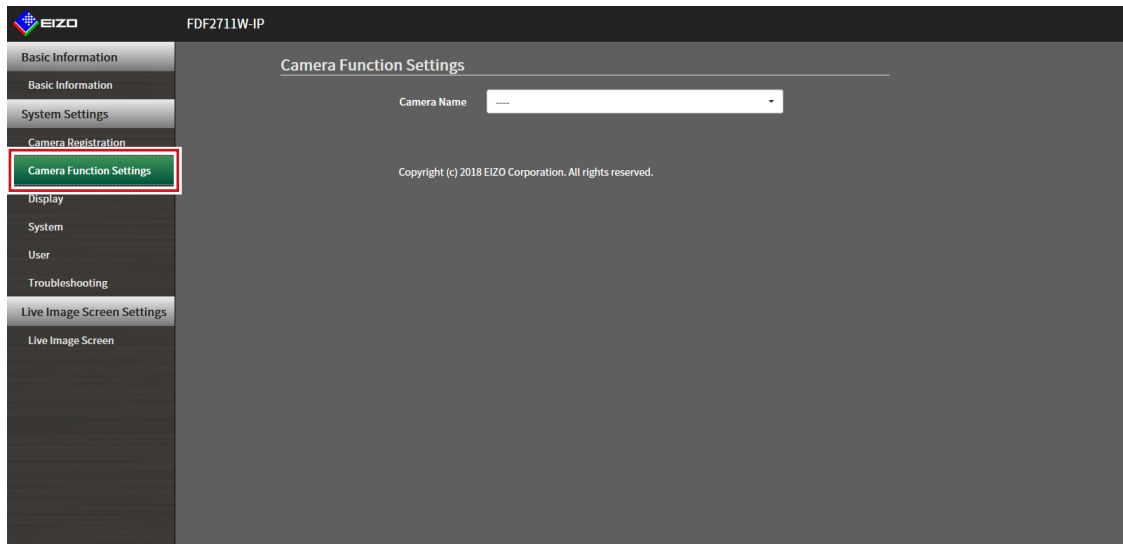
Adjust the time of the network camera to the time of this product.

Attention

- Cannot be set if the camera does not support this function.
- Can only be set when “Protocol” is “Panasonic” or “ONVIF” during camera registration.

1. Select “Camera Function Settings”.

The “Camera Function Settings” screen is displayed.



2. Select a network camera to be set from “Camera Name”.

Information on the selected network camera is displayed.

3. Select “Execute” for “Camera Info. Display/Clock Settings”.

The clock is synchronized.

Note

- The following settings are possible when “Protocol” of the registered camera is “Panasonic”.
 - Camera Information Display
 - Time Display
 - Display Position

4-8. Setting Quality of Transmission Video Images

Set the quality of video images transmitted from the network cameras.

Note

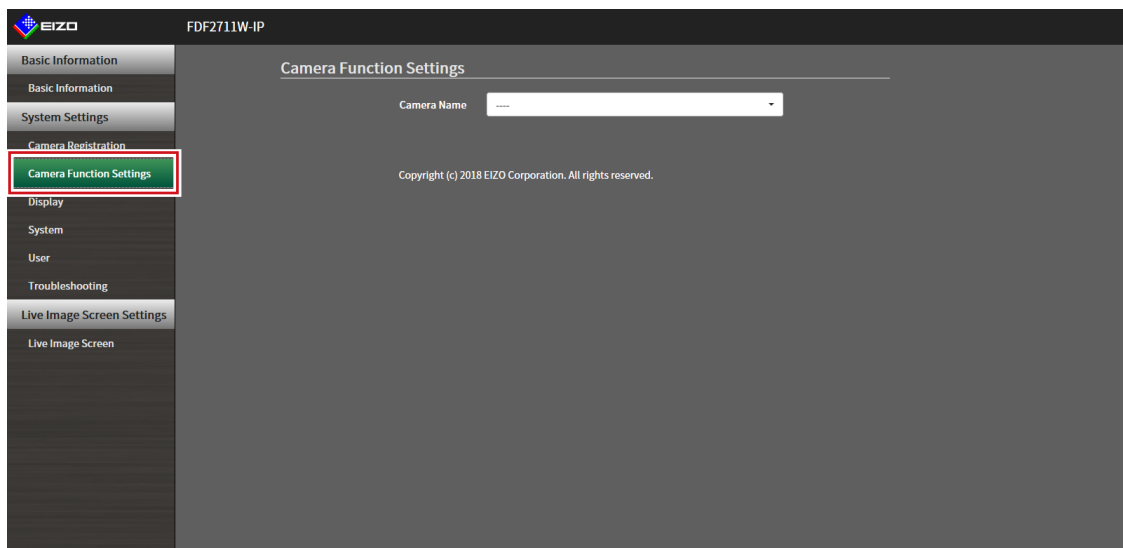
- This product supports H.264, H.265 (Panasonic only), and MJPEG video compression formats.

Attention

- When devices such as recorders are connected to a network camera, the display and recording of such devices may be affected.
- Setting cannot be performed if “Protocol” is a “DirectUri” network camera.

1. Select “Camera Function Settings”.

The “Camera Function Settings” screen is displayed.



2. Select a network camera to be set from “Camera Name”.

Information on the selected network camera is displayed.

3. Set the following items under “Video Settings”.

Protocol			Item	Detail	Setting range
Panasonic	AXIS	ONVIF			
		√	Media Profile	Select the profile.	EIZO_Profile / Profile of each camera
		√	Encoder	Select the encoder settings.	According to the camera specifications
√*3	√	√*3	Compression Format	Select the compression format.	H.264 / H.265 / MJPEG
√*3	√	√	Resolution	Set the resolution.	According to the camera specifications
√*4	√	√	Frame Rate	Set the frame rate (video image update interval).	According to the camera specifications
		√	Encoding Interval	Set the encoder interval.	According to the camera specifications
√	√	√	Bit Rate (Max.)	Set the maximum bit rate.	0 to 8192 kbps
		√	Video Quality	Set the image quality. The higher the value, the higher the image quality.	According to the camera specifications
		√	GOV Length*1	Set the I-frame interval.	According to the camera specifications
		√	H.264 Profile*1	Select a H.264 standard profile.	Baseline / Main / Extended / High
√*3	√*3	√*3	Comm. Method	The communication methods for camera video images are displayed.	RTP over UDP / RTP over RTSP
√*3	√	√	Transmission Mode	Select the transmission mode.	Unicast / Multicast
√*3	√	√*3	Multicast Address*2	Set the Multicast address for Multicast transmission.	224.0.0.0 to 239.255.255.255
√*3	√	√*3	Multicast Port*2	Set the Multicast port number for Multicast transmission.	1824 to 65534: even numbers only
√*3	√	√*3	Multicast TTL*2	Set the network TTL value for Multicast transmission.	According to the camera specifications
√			Refresh Interval	Set the refresh interval (I-frame interval) of images.	0.2 to 5 seconds
√			Transmission Priority	Set the video bit rate transmission priority.	Constant Bit Rate / Frame Rate / Best Effort
√*5			Bit Rate (Min.)	Set the minimum bit rate for the video to be transferred.	0 to 8192 kbps
√*6			Image Quality	Set the image quality for the video to be transferred.	Fine (prioritize image quality) / Normal / Low (prioritize motion)
	√		Video Stream	Select the display mode to be used by the camera display.	According to the camera specifications
	√		Stream Profile	Select the profile that the camera has.	EIZO_Profile / Profile of each camera
	√*3		Rotation	Select the rotation direction of the images.	0 / 90 / 180 / 270
	√*3		GOP Length*1	Select the GOP length for the video.	According to the camera specifications
	√		Priority*1	Sets the priority for video compression.	None / Frame Rate / Quality

*1 Displayed when “H.264” is selected for “Compression Format”.

*2 Displayed when “Multicast” is selected for “Transmission Mode”.

*3 Read Only

*4 Can only be adjusted when “Transmission Priority” is “Frame Rate”

*5 Can only be adjusted when “Transmission Priority” is “Best Effort”

*6 Can only be adjusted when “Transmission Priority” is other than “Frame Rate”

Note

- If “Protocol” of the network camera is set to “DirectUri”, setting contents are displayed.
 - The following settings are possible in “Other” when “Protocol” is “Panasonic” during camera registration.
 - Pan/Tilt-flip
 - Upside-down
 - Lamp Display
-

4. Select “Apply”.

The setting complete screen is displayed.

5. Select “OK”.

Attention

- Depending on the network camera, some set values may not be reflected. Check the specifications of the camera.
 - When changes are made to image quality settings such as resolution, the image quality of other recording devices and display devices using the same “Encoder” may be affected.
 - Check the impact of changes to the image quality settings before configuring the settings.
-

Chapter 5 Live Image Screen Settings

In the live image screen settings, display settings such as changing the live image screen layout are performed.

5-1. Setting Display Positions of Camera Video Images

Set the display position for video images from the network camera.

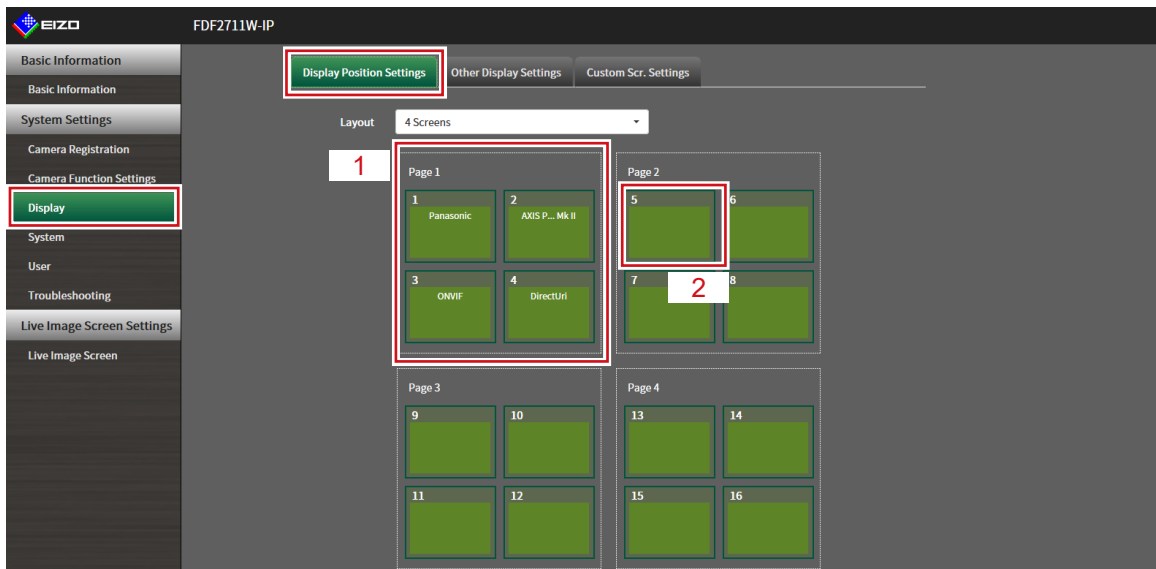
You can switch the display positions of the source and destination camera images by dragging and dropping the camera name.

Note

- It is possible to set all the display positions of the registered network cameras.

1. Select “Display Position Settings” of “Display”.

The “Display Position Settings” screen is displayed.



No.	Description
1	A group of cameras displayed at the same time in the video image display area.
2	The position of a camera displayed in the video image display area. The registered camera name is displayed.

2. Select the layout of the live image screen.

Select one from the “Layout” list box.

Note

- When a layout is selected, the display on the page changes to the selected state. You can set the layout while imagining the display status.
 - The initial display position when the screen is transitioned is the display position set for the current monitor.
-

3. Select the name of the camera to move, and drag and drop the name on the position of the destination camera name.

The display positions of the source and destination camera video image are switched.

Example: 4-screen layout

1. Select “Display Position 1” for page 1.

2. Drag and drop it at “Display Position 5” on page 2.

The “Display Position 1” camera and “Display Position 5” camera are switched.

Only the camera name in the inner square is moved. The display position of the camera video image does not move.

4. Select “Apply”.

The display positions of camera video images are updated. When “Reset” is selected, the information of the setting being changed is discarded and the setting is reset to the current monitor display setting.

Note

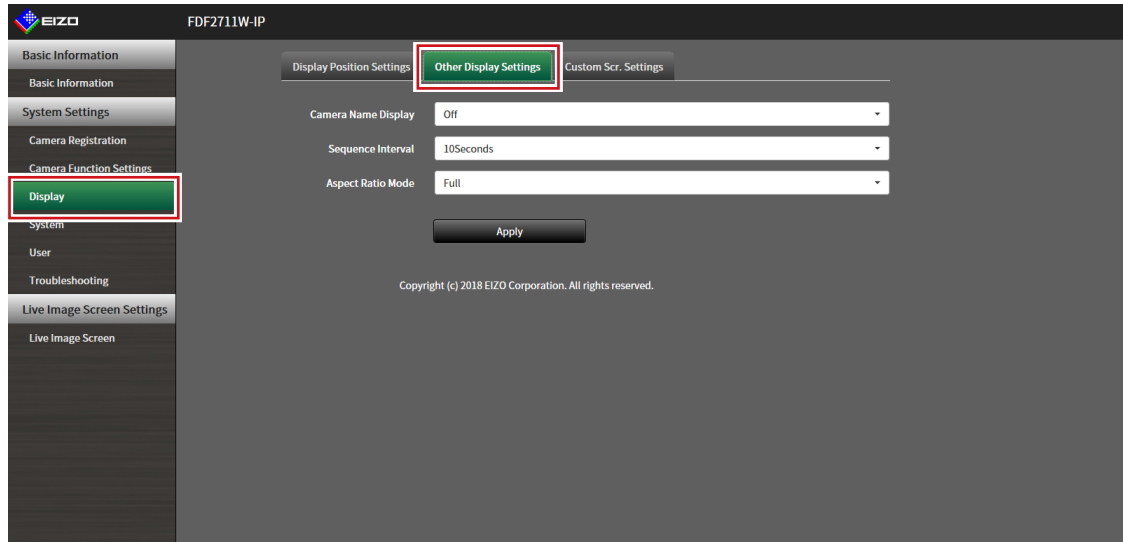
- If displayed on the web browser screen, a camera web page link is embedded in the frame where a camera name is assigned. (Excluding network cameras with their “Protocol” set to “DirectUri”.)
Click the camera name, and a camera web page is displayed in a separate window.
-

5-2. Setting Display Methods of Camera Video Images

Perform settings for whether to display or hide the camera name, specifying the screen switching interval, and aspect ratio.

1. Select “Other Display Settings” of “Display”.

The “Other Display Settings” screen is displayed.



2. Set the following items.

Item	Detail	Setting range
Camera Name Display	Select to display or hide the registered camera name on the live image screen. (The camera name is displayed at the upper left of the video image.)	On / Off
Sequence Interval	Set the interval for changing over the screen during sequential display.	5 to 60 seconds
Aspect Ratio Mode	Set which aspect ratio to apply when the aspect ratio of the video image delivered from the network camera is different from the aspect ratio displayed in the image display area on the monitor. If “Aspect” is selected when “Custom Screen” is selected for “Layout”, either “Full” or “Aspect” can be selected for each camera video image. For details, refer to “5-3. Setting Custom Screen Layouts” (page 52) .	Full / Aspect

3. Select “Apply”.

The setting complete screen is displayed.

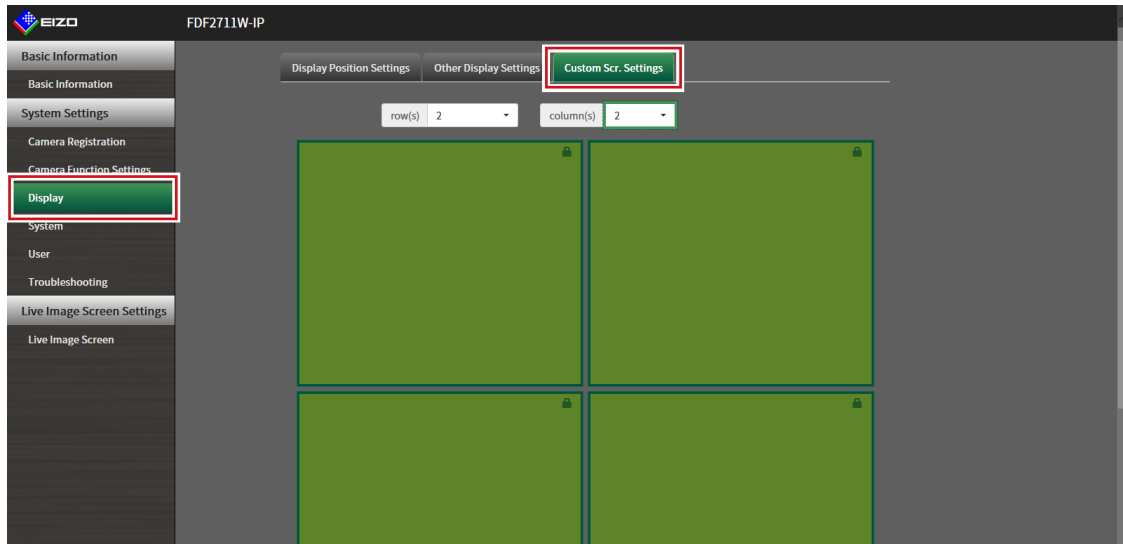
4. Select “OK”.

5-3. Setting Custom Screen Layouts


Set the display layout when "Custom Screen" is selected in "Layout" for the Live Image Screen.

1. Select "Custom Scr. Settings" of "Display".

The "Custom Scr. Settings" screen is displayed.



Note

- Click  in the display position frame to fix the display position of any camera image. The display position for the specified camera image is maintained even if the pages are switched. This function can only be used with "Custom Scr. Settings".

2. Select the number of "row(s)" and "column(s)" from the list box.

The screen will change to a layout with the selected number of columns and rows.

3. Drag a camera image display position and drop it on the display position you want to couple with.

The selected display position is coupled.

4. Select "Apply".

The display position coupling is updated. When "Reset" is selected, the information of the setting being changed is discarded and the setting is reset to the current monitor display setting.

Note

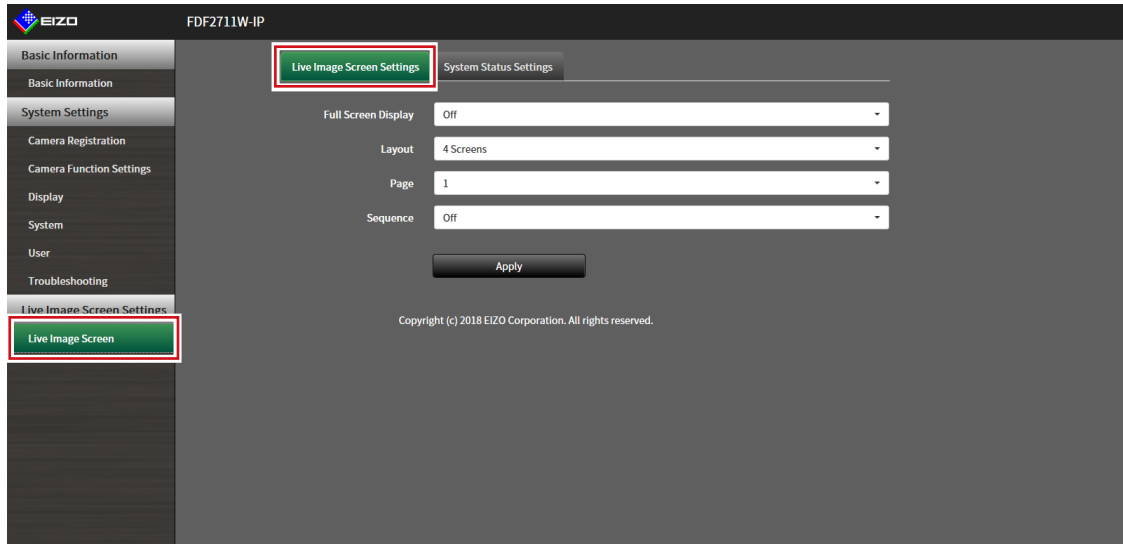
- To release the coupling, click the display position just coupled. This can also be performed by changing the number of columns and rows from the list box.
- If "Aspect Ratio Mode" is set to "Aspect", "Full" or "Aspect" is displayed for the camera display position, and the setting changes every time either one of them is selected.
- For information on setting "Aspect Ratio Mode", see ["5-1. Setting Display Positions of Camera Video Images" \(page 49\)](#).

5-4. Setting the Display Methods of Live Image Screens

Display settings such as changing the live image screen layout are performed.

1. Select “Live Image Screen Settings” of “Live Image Screen”.

The “Live Image Screen Settings” screen is displayed.



2. Select each setting item from the list box.

Item	Detail	Setting range
Full Screen Display	Set to display or hide the menu on the live image screen.	On / Off
Layout	Set the layout to be displayed on the live image screen.	1 Screen / 3 Screens / 4 Screens / 9 Screens / 16 Screens / 32 Screens / 8 Screens / Custom Screen
Page	Set to switch the page of camera video images to display on the monitor.	1 to 48
Sequence	Set to switch the page sequence display on or off.	On / Off

3. Select “Apply”.

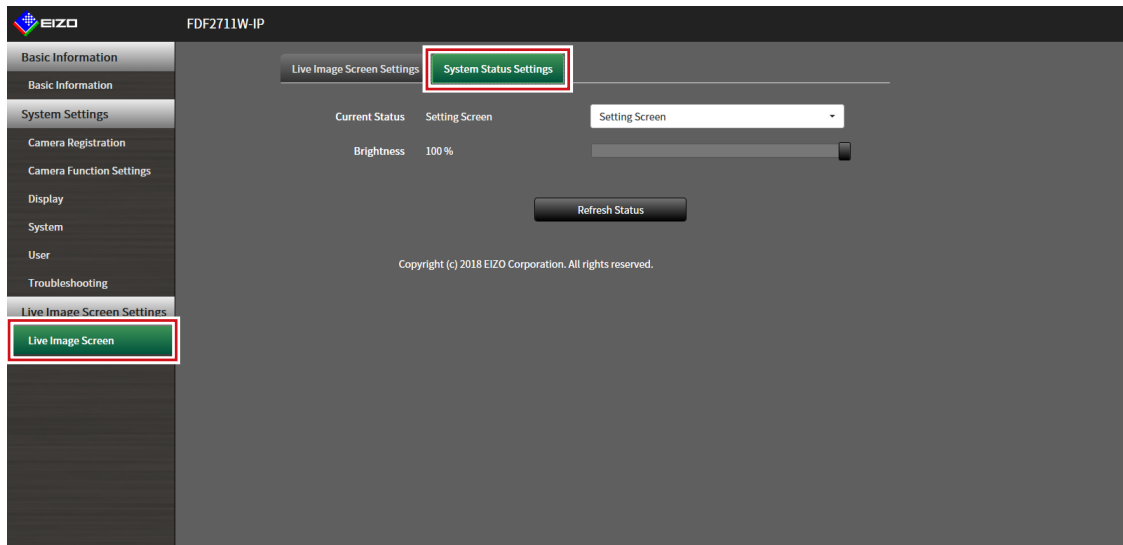
The setting complete screen is displayed.

4. Select “OK”.

5-5. Setting Current Monitor Display Status

1. Select “System Status Settings” of “Live Image Screen”.

The “System Status Settings” screen is displayed.



2. Click ▼ next to “Current Status” to select the status from the displayed list.

Item	Detail
Live Image Screen	The monitor screen shows the Live Image Screen
Quick Shutdown	The power is off
Setting Screen	The monitor screen displays the Setting Screen

Note

- The brightness of the application screen can be adjusted by operating the “Brightness” slider with the mouse.
- Click “Refresh Status” to obtain the current status of the monitor.
- Only “Brightness” and “Refresh Status” are displayed on the application screen.

Chapter 6 Management of the User Account

Perform procedures such as registering, changing, and deleting user accounts (username, user level, and password) used to access the system, and for configuring Auto Login settings.

Attention

- A maximum of ten persons can be registered for the user account. User information for a new user cannot be registered when there are already 10 users registered.
- A username that is the same as an already registered user account cannot be registered.
- It is necessary to register at least one user with a user level of "ADMIN".
- Enter the username with alphanumeric characters excluding " : ".

Note

- User levels include "LIVE", "CAMERA CONTROL", and "ADMIN".
The operable range of this product differs by each level.

(√: Operable, -: Inoperable)

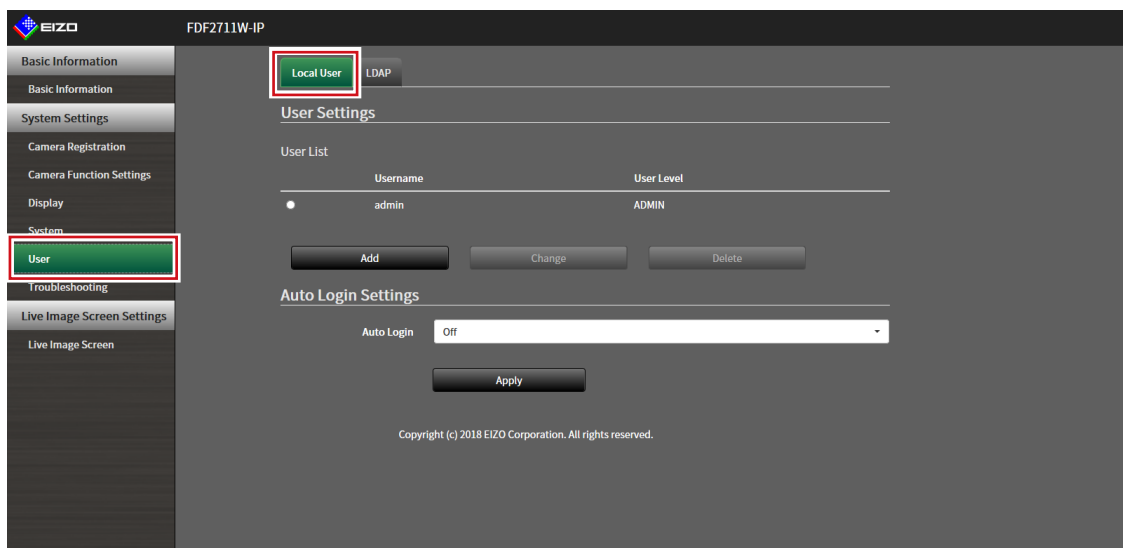
Level \ Operation	Menu display	Layout change	Page change	Login operation	System settings
LIVE	√	√	√	√	-
CAMERA CONTROL	√	√	√	√	-
ADMIN	√	√	√	√	√

- The default settings of the user account are as follows.
 - Username: "admin"
 - Password: "admin"
 - User Level: "ADMIN"

6-1. Registering the User Account

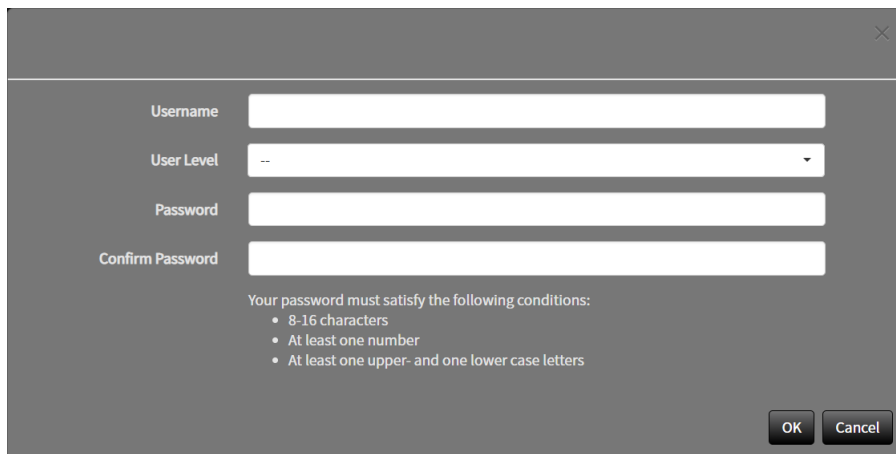
1. Select "Local User" of "User".

The "Local User" screen is displayed.



2. Select “Add”.

A dialog box for setting the user account is displayed.



Username

User Level

Password

Confirm Password

Your password must satisfy the following conditions:

- 8-16 characters
- At least one number
- At least one upper- and one lower case letters

OK Cancel

3. Set the user account.

Item	Description
Username	Enter a username. Enter the username with alphanumerics excluding “ : ”.
User Level	Select “LIVE”, “CAMERA CONTROL”, and “ADMIN”. The operable range of this product differs by each level.
Password	Specify the password. The password must satisfy the following conditions. <ul style="list-style-type: none">• 8-16 characters• At least one number• At least one upper case and one lower case letter
Confirm Password	Enter the same password again for confirmation.

4. Select “OK”.

The setting complete screen is displayed.

5. Select “OK”.

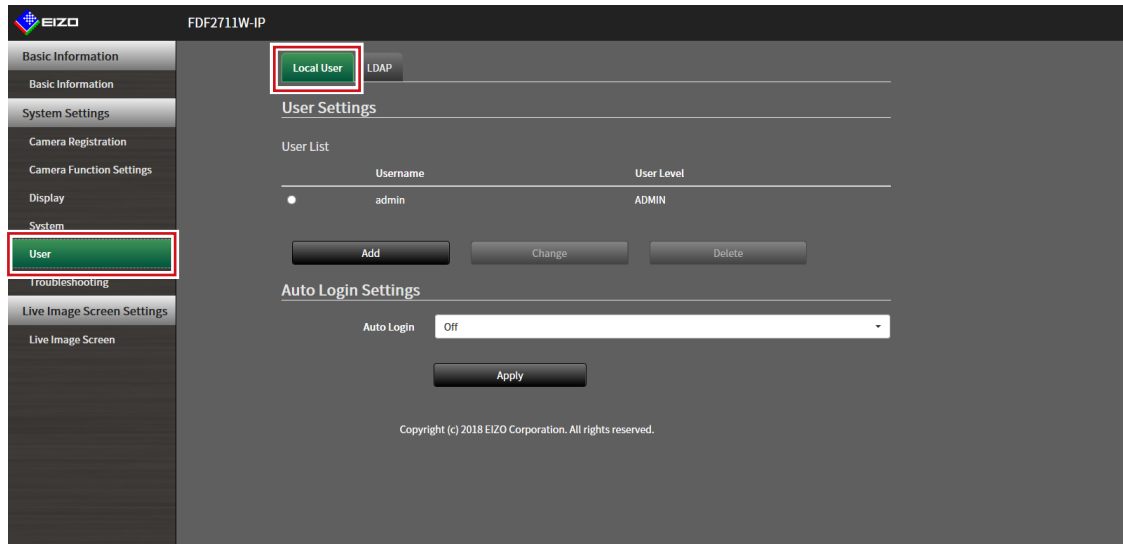
6-2. Changing the User Account

Attention

- This function cannot be used if “LDAP” is selected in “User Account”. For details, refer to [“6-5. Performing LDAP Settings”](#) (page 60).

1. Select “Local User” of “User”.

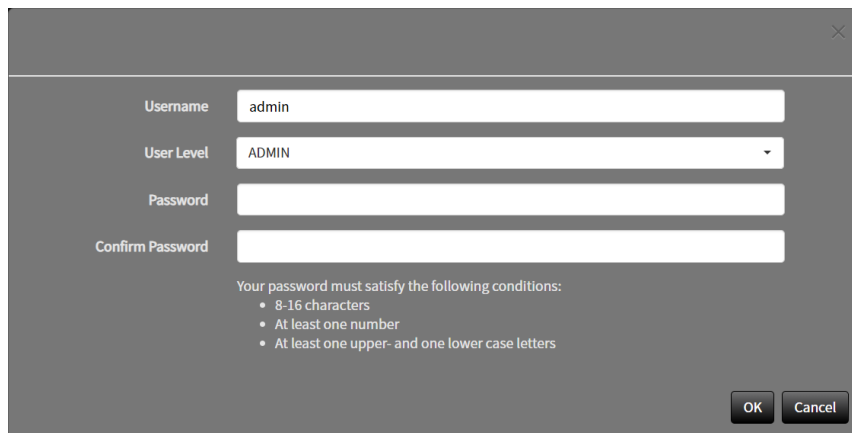
The “Local User” screen is displayed.



2. Select a user to be changed from “User List”.

3. Select “Change”.

A dialog box for entering the user information is displayed.

The dialog box is a modal window for editing user details. It has a close button (X) in the top right corner. The fields are: 'Username' with the value 'admin', 'User Level' with a dropdown menu showing 'ADMIN', 'Password' (empty), and 'Confirm Password' (empty). Below the fields is a text block: 'Your password must satisfy the following conditions:' followed by a bulleted list: '8-16 characters', 'At least one number', and 'At least one upper- and one lower case letters'. At the bottom right are 'OK' and 'Cancel' buttons.

4. Change the user information.

5. Select “OK”.

The setting complete screen is displayed.

6. Select “OK”.

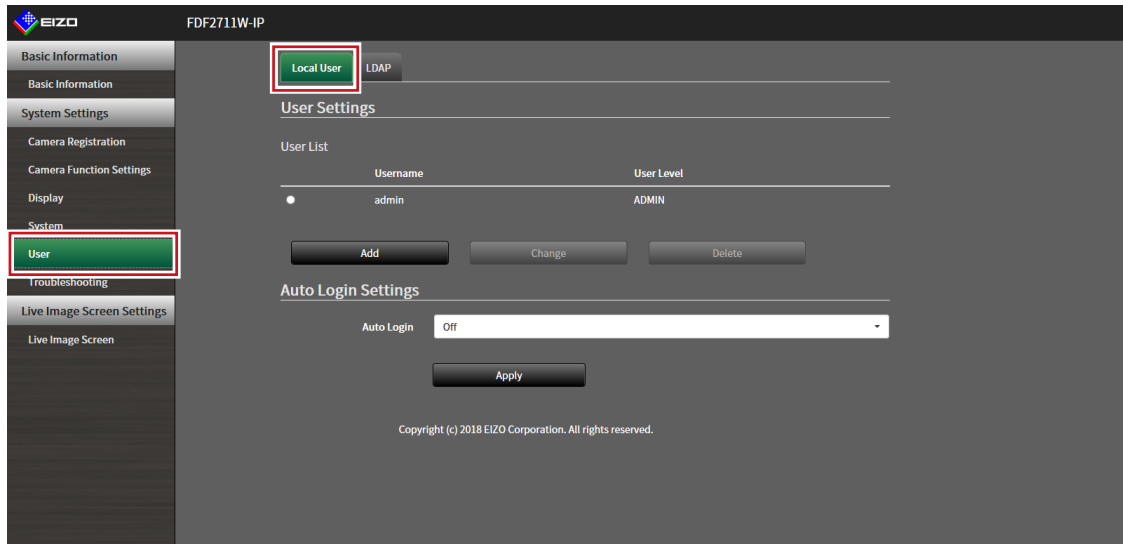
6-3. Deleting the User Account

Attention

- This function cannot be used if “LDAP” is selected in “User Account”. For details, refer to [“6-5. Performing LDAP Settings”](#) (page 60).

1. Select “Local User” of “User”.

The “Local User” screen is displayed.



2. Select a user to be deleted from “User List”.

3. Select “Delete”.

The “Are you sure you want to delete user XXX?” confirmation dialog box is displayed.

4. Select “OK”.

When not deleting, select “Cancel”.

The “Setting Complete” dialog box is displayed.

5. Select “OK”.

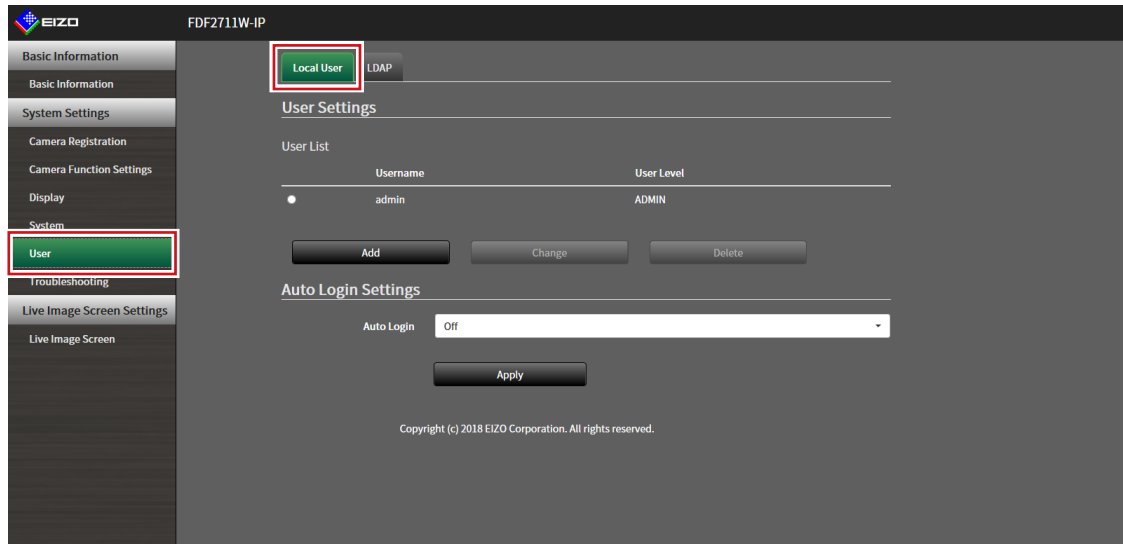
6-4. Configuring Auto Login Settings

Attention

- This function cannot be used if “LDAP” is selected in “User Account”. For details, refer to “6-5. Performing LDAP Settings” (page 60).
- Once the Auto Login settings are configured, unauthorized operation becomes easy for a malicious third party. Restrict the configuration to the application in an environment where sufficient security is ensured.

1. Select “Local User” of “User”.

The “Local User” screen is displayed.



2. Select a user to allow an Auto Login from the “Auto Login” list box.

3. Select “Apply”.

The setting complete screen is displayed.

4. Select “OK”.

6-5. Performing LDAP Settings

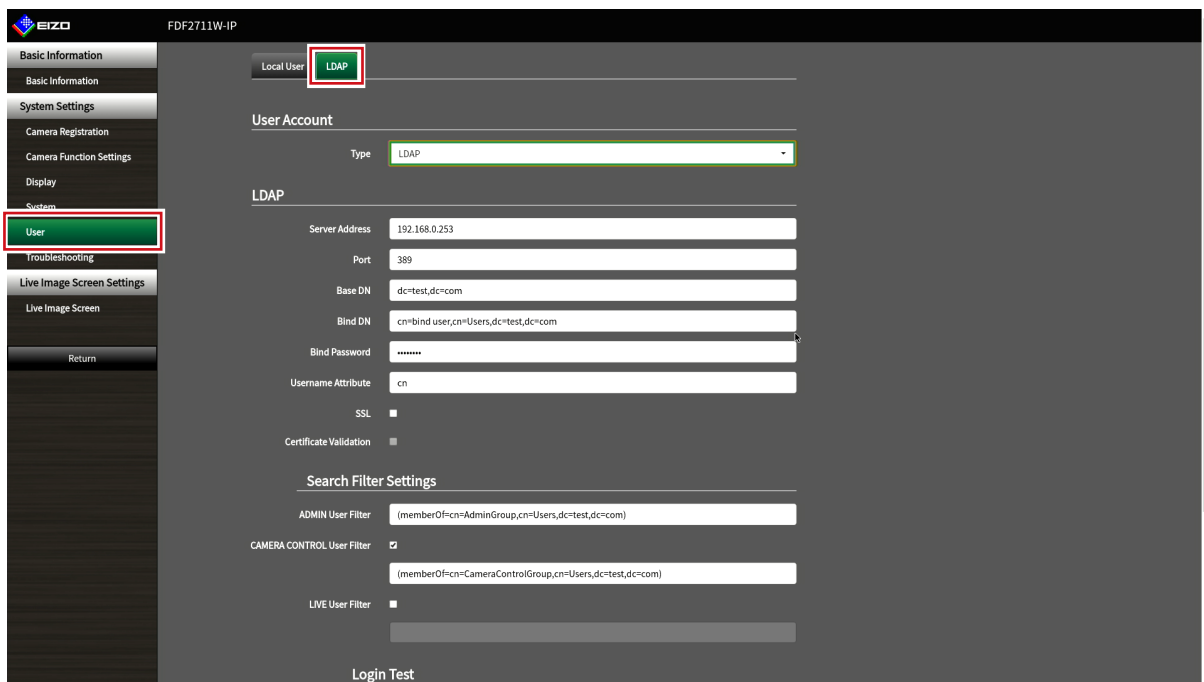
It is possible to log in to this product using a user account on the LDAP server when using direct service (LDAP) in User Management.

Attention

- This function can only be used when the software edition is “Enterprise”. For information on software editions, refer to [“3-10. Performing License Activation” \(page 25\)](#).
- If “User Account” is set to “LDAP”, it is not possible to login as a local user.
- Access via web browser is only possible when the user level of the account is ADMIN.
- It is not possible to login to this product if the LDAP settings are incorrect. For this reason, perform a login test to confirm that it is possible to login with a user account with the ADMIN user level before applying the LDAP settings.

1. Select “LDAP” of “User”.

The “LDAP” screen is displayed.



The screenshot shows the EIZO web interface for user management. The left sidebar contains a menu with options: Basic Information, System Settings, Camera Registration, Camera Function Settings, Display, System, User (highlighted with a red box), Troubleshooting, Live Image Screen Settings, Live Image Screen, and Return. The main content area is titled 'User Account' and has two tabs: 'Local User' and 'LDAP' (highlighted with a red box). Under the 'LDAP' tab, the 'Type' dropdown menu is set to 'LDAP'. Below this, the 'LDAP' section contains several input fields: Server Address (192.168.0.253), Port (389), Base DN (dc=test,dc=com), Bind DN (cn=bind user,cn=Users,dc=test,dc=com), Blind Password (masked with asterisks), Username Attribute (cn), SSL (unchecked), and Certificate Validation (unchecked). The 'Search Filter Settings' section includes: ADMIN User Filter (memberOf=cn=AdminGroup,cn=Users,dc=test,dc=com), CAMERA CONTROL User Filter (checked, memberOf=cn=CameraControlGroup,cn=Users,dc=test,dc=com), and LIVE User Filter (unchecked). A 'Login Test' button is located at the bottom of the form.

2. Select “LDAP” from “Type” of “User Account”.

3. Perform LDAP settings.

LDAP

Item	Detail	Setting range
Server Address	Enter the IP address of the LDAP server.	0.0.0.0 to 255.255.255.255
Port	Enter the port number.	1 to 65535*1
Base DN	Enter the identification name of the branch to search. Ex: ou=ldap,dc=example,dc=com	Alphanumerics and symbols (up to 255 characters)
Bind DN	Enter the username that has access rights to Base DN. Ex: cn=binduser,ou=ldap,dc=example,dc=com	Alphanumerics and symbols (up to 255 characters)
Bind Password	Enter the Bind DN password.	Alphanumerics and symbols (up to 255 characters)
Username Attribute	Enter the attributes of the user account to login. Ex: cn	Alphanumerics and symbols (up to 255 characters)
SSL	Insert a check when performing SSL communication (LDAPS).	
Certificate Validation	Insert a check when performing certificate validation. Attention • When performing certificate validation, it is necessary for the root certificate of the LDAP server to be registered in “Root Certificate” of “Certificate” of this product.	

*1 389 is the standard port number for LDAP, and 636 is the standard port number for LDAPS.

Search Filter Settings

Item	Detail	Setting range
ADMIN User Filter	Set the filter of the user that has ADMIN access rights. Example: (memberOf=cn=admin,ou=ldap,dc=example,dc=com)	Alphanumerics and symbols (up to 255 characters)
CAMERA CONTROL User Filter	To enable camera control access rights, enter a check to set the filter.	
LIVE User Filter	To enable LIVE access rights, enter a check to set the filter.	

4. Perform “Login Test”.



Enter “Username” and “Password”, and select “Test”.

Login is executed.

5. Select “Apply”.

Chapter 7 Troubleshooting

7-1. Imaging Problems

Problem	Possible cause and remedy
1. The screen is not displayed <ul style="list-style-type: none">Power indicator is not turned on	<ul style="list-style-type: none">Turned on the main power.Is the power correctly connected? Connect the power cord.
<ul style="list-style-type: none">Power indicator is on: red	<ul style="list-style-type: none">Press  on the front of the product.
2. The display images are not smooth / camera images are not displayed	<ul style="list-style-type: none">Reduce the resolution and/or bit rate set for the network camera. (Refer to “4-8. Setting Quality of Transmission Video Images” (page 46).)Check whether the used hubs and network cables are appropriate for handling the amount of information transmitted.Move to the setting screen and return to the live image screen.
3. The camera images are not displayed properly on the live image screen about 30 seconds after turning the power off by pushing  on the main unit of the product.	<ul style="list-style-type: none">When the main power is turned off and immediately back on, images may not be displayed properly for the first few minutes. After several minutes, the screen returns to a normal display.
4. The time of the network camera and the time of the system do not match (when a camera images are being displayed)	<ul style="list-style-type: none">On the setting screen, adjust the time of the network camera to match the time of this product. (Refer to “4-7. Setting Network Camera Time” (page 45).)

Problem	Possible cause and remedy
<p>5. An error message “E**-***” is displayed on the camera image display area</p>	<ul style="list-style-type: none"> • When Communication failed (“E01-***”) <ul style="list-style-type: none"> - A number of devices exceeding the allowable number of devices for simultaneous connection may be connected to the network camera. Disconnect other network devices accessing the camera or reduce the resolution of the camera. (Refer to “4-8. Setting Quality of Transmission Video Images” (page 46).) • When Communication failed (“E02-***”) <ul style="list-style-type: none"> - Check whether a network cable is connected properly. - Check whether the network camera is turned on. - Check whether the username and password for the camera are set correctly in the system. - Isn't there an IP address conflict among the monitor and network cameras? - If "Certificate Validation" is enabled, is the certificate expiration date correct? (Refer to “3-12. Performing Certificate Settings” (page 28).) • When Communication failed (“E03-***”) <ul style="list-style-type: none"> - Network bandwidth may be overwhelmed or the display capability of this product may have been exceeded. Reduce the resolution and/or bit rate set for the network camera. (Refer to “4-8. Setting Quality of Transmission Video Images” (page 46).) • When in Incompatible resolution (“E04-***”) <ul style="list-style-type: none"> - A resolution which is incompatible with this product may be set. Try changing the resolution of the network camera. • When Compression format is mismatched (“E05-***”) <ul style="list-style-type: none"> - The streaming format from the network camera may be different from that of this product. Check the settings of the camera and this product and then restart this product. • When Unapproved parameters (“E06-***”) <ul style="list-style-type: none"> - The Multicast setting value may not be set correctly. Check the settings of the camera. • If it is a network connection error (E07-**): <ul style="list-style-type: none"> - This product may not be connected to the network, possibly LAN cable is not connected. Check the network connection.

7-2. Setting Problems

Problem	Possible cause and remedy
1. Cannot log in	<ul style="list-style-type: none"> • Enter the user name and password again. • Reset the account information using the Reset button and log in as the default setting account. (See “Setup Manual”)
2. Only one camera is recognized when using a video encoder that supports multiple channels	<ul style="list-style-type: none"> • Manually register the number of channels that will be used. (Refer to “4-1. Registering the Network Cameras” (page 35).)
3. A communication error message is displayed when “Apply” is selected for network camera manual registration	<ul style="list-style-type: none"> • There may be a problem with network camera communication. Check the network connection status and camera registration details.
4. Cannot register a new user	<ul style="list-style-type: none"> • Duplicate user names cannot be registered. • Only up to 10 users can be registered. Check whether 10 users have already been registered. (Refer to “Chapter 6 Management of the User Account” (page 55).)
5. Cannot delete a user	<ul style="list-style-type: none"> • There must be at least one user with a level of “ADMIN”. A user cannot be deleted if the user is the only one registered with a level of “ADMIN”. Check the registered user information. (Refer to “Chapter 6 Management of the User Account” (page 55).)
6. Cannot communicate with the camera	<ul style="list-style-type: none"> • Check the settings of the network camera and the system. For details, contact the system administrator.
7. The set date and time are not displayed correctly	<ul style="list-style-type: none"> • If the system is not connected to the power supply for one week or longer, the date and time will not be displayed correctly. In such a case, set the date and time again. (Refer to “3-3. Setting the Current Date and Time” (page 15).)
8. Web browser screen cannot be displayed.	<ul style="list-style-type: none"> • Check if there is no conflict of IP addresses for devices on the same network. Connecting multiple units of this product to the same network without changing their default values will result in an IP address conflict. For information on network settings, refer to “3-1. Performing Network Settings” (page 11).

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*1 Only available for use if the edition is Enterprise.

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